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ABSTRACT

This Occupational Competency Analysis Profile (OCAP) for nurse aide (NA) is a competency list verified by expert workers that evolved from a job analysis. It identifies occupational, academic, and employability competencies needed to enter the occupation; lists and clusters them into broader units; and details the competency builders needed to perform each competency. Within the competency list are two levels of items: core items essential for entry-level employment are required to be taught, and advancing items are needed to advance in the occupation. The OCAP for nurse aide has nine units: orientation; emergency care; safety and infection control; legal, ethical, and communication responsibilities; basic personal care; nursing-related procedures; care of elderly clients; home health care; and restorative duties. The OCAP for employability has 12 units: career development, decision making and problem solving, work ethic, job seeking skills, job retention and career advancement skills, technology in the workplace, lifelong learning, economic education, balancing work and family, citizenship in the workplace, leadership, and entrepreneurship. A section on the academic job profile discusses the purpose of job profiling, illustrates the nurse aide academic job profile, and defines levels of work keys. A total list of academic competencies follows for these units: communications, mathematics, and science skills. A list of academic competencies identified as most crucial to the success of an entry-level nurse aide is provided.

(YLB)

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OAP

OCCUPATIONAL COMPETENCY ANALYSIS PROFILE

NURSE AIDE

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Introduction

What is an OCAP?

According to the *Action Plan for Accelerating the Modernization of Vocational Education: Ohio's Future at Work*—

A comprehensive and verified employer competency list will be developed and kept current for each program

—Imperative 3, Objective 2—

The Occupational Competency Analysis Profiles (OCAPs) are the Ohio Division of Vocational and Adult Education's response to that objective.

OCAPs are competency lists—verified by expert workers—that evolve from a modified DACUM job analysis process involving business, industry, labor, and community agency representatives from throughout Ohio. The OCAP process is directed by the Vocational Instructional Materials Laboratory located at The Ohio State University's Center on Education and Training for Employment.

How is the OCAP used?

Each OCAP identifies the occupational, academic, and employability skills (or competencies) needed to enter a given occupation or occupational area. The OCAP not only lists the *competencies* but also clusters those competencies into broader *units* and details the knowledge, skills, and attitudes (*competency builders*) needed to perform each competency.

Within the competency list are two levels of items: core and advancing. *Core items*, which are essential for entry-level employment, are required to be taught and are the basis for questions on the Ohio Vocational Competency Assessment (OVCA). *Advancing items* (marked with an asterisk) are those needed to advance in a given occupation.

School districts may add as many units, competencies, and/or competency builders as desired to reflect local employment needs, trends, and specialties. Local advisory committees should be actively involved in the identification and verification of additional items. Vocational and applied academic instructors will be able to formulate their courses of study using the varied contents of the OCAP and will be able to monitor competency gains via the new criterion-referenced competency testing program, which is tied to the competencies identified on the OCAP.

Notes

**Occupational Competency
Analysis Profile:**

Nurse Aide

Unit 1: Orientation

Competency 1.1: Demonstrate familiarity with clinical facility

Competency Builders:

- 1.1.1 Identify the location of fire exits and escape routes
- 1.1.2 Demonstrate the use of fire extinguishers
- 1.1.3 Demonstrate use of personal safety apparatus
- 1.1.4 Identify specialized facility equipment
- 1.1.5 Access needed information using manufacturer's instructions/manuals
- 1.1.6 Describe the physical layout of given clinical facility

Competency 1.2: Follow facility policies

Competency Builders:

- 1.2.1 Comply with dress codes
- 1.2.2 Demonstrate grooming habits appropriate to given facility
- 1.2.3 Comply with facility policy and procedure manuals and/or handbooks
- 1.2.4 Comply with facility expectations for specific job assignments

Competency 1.3: Identify facility disaster plan

Competency Builders:

- 1.3.1 Identify actions to take in the event of fire
- 1.3.2 Identify actions to take in the event of natural disasters
- 1.3.3 Identify facility security policies
- 1.3.4 Identify actions to take in emergency situations other than fire or natural disaster

Competency 1.4: Identify the roles and responsibilities of the health care team

Competency Builders:

- 1.4.1 Differentiate between acute care, long-term care, and home care
- 1.4.2 Identify the major responsibilities of a nurse aide
- 1.4.3 Identify major nursing staff responsibilities
- 1.4.4 Identify the roles and responsibilities of the governing body (e.g., the owner, administrator, director of nursing, medical director, and other persons of authority)
- 1.4.5 Identify the roles and responsibilities of regulatory and survey agency personnel
- 1.4.6 Identify the roles and responsibilities of health care personnel (e.g., client's private physician, volunteers, social services personnel, physical therapist, occupational therapist, and support staff)

Competency 1.5: Demonstrate knowledge of the basic anatomy and physiology of body systems

Competency Builders:

- 1.5.1 Identify the basic anatomy and physiology of the integumentary system
- 1.5.2 Identify the basic anatomy and physiology of the nervous system
- 1.5.3 Identify the basic anatomy and physiology of the senses (i.e., sight, hearing, smell, touch, taste)

Continued

Competency 1.5: Demonstrate knowledge of the basic anatomy and physiology of body systems—Continued

- 1.5.4 Identify the basic anatomy and physiology of the cardiovascular system
- 1.5.5 Identify the basic anatomy and physiology of the respiratory system
- 1.5.6 Identify the basic anatomy and physiology of the musculoskeletal system
- 1.5.7 Identify the basic anatomy and physiology of the gastrointestinal system
- 1.5.8 Identify the basic anatomy and physiology of the urinary system
- 1.5.9 Identify the basic anatomy and physiology of the endocrine system
- 1.5.10 Identify the basic anatomy and physiology of the reproductive system
- 1.5.11 Identify the basic anatomy and physiology of the immune system

Competency 1.6: Identify state and federal nurse aide requirements

Competency Builders:

- 1.6.1 Define standard terms and abbreviations associated with the governmental regulation of nurse aides
- 1.6.2 Describe the purpose and procedures of nurse aide training
- 1.6.3 Describe the purpose and procedures of nurse aide competency evaluation
- 1.6.4 Identify the procedures for being tested and recorded/maintained on the nurse aide registry
- 1.6.5 Identify the process for reporting and recording the abuse, mistreatment, and/or neglect of a client by a nurse aide

Competency 1.7: Identify the spiritual and cultural aspects of client care

Competency Builders:

- 1.7.1 Identify the nurse aide's role in the spiritual aspects of client care
- 1.7.2 Identify the role of cultural diversity in client care and its importance to the nurse aide
- 1.7.3 Identify resources and support persons that can assist clients in coping with their feelings
- 1.7.4 Identify resources and support persons that can assist nurse aides in coping with their feelings

Competency 1.8: Describe the client care planning process

Competency Builders:

- 1.8.1 Identify the purpose of the client's comprehensive assessment
- 1.8.2 Identify the purpose of the client's care plan
- 1.8.3 Identify the purpose of the client's care conference
- 1.8.4 Identify the nurse aide's role in the care planning process and care conference
- 1.8.5 Identify the nurse aide's role in gathering and documenting information on a worksheet

Competency 1.9: Demonstrate knowledge of acute care hospitals

Competency Builders:

- 1.9.1 Identify the purposes of acute care hospitals
- 1.9.2 Differentiate between general (e.g., primary, secondary, tertiary care) hospitals and specialty hospitals
- 1.9.3 Differentiate between the skills needed by a nurse aide for long-term care and for acute care
- 1.9.4 Identify the skills needed to work as a nurse aide in acute care

Unit 2: Emergency Care

Competency 2.1: Complete courses in first aid

Competency Builders:

- 2.1.1 Complete first-aid training in accordance with American Red Cross standards
- 2.1.2 Update first-aid skills through specialized training sessions
- 2.1.3 Recognize emergency situations (e.g., severe bleeding, seizure, fainting, shock)
- 2.1.4 Identify first-aid measures appropriate for given situation

Competency 2.2: Complete courses in CPR

Competency Builders:

- 2.2.1 Complete one-person adult CPR training in accordance with American Heart Association or American Red Cross standards
- 2.2.2 Renew CPR certification annually
- 2.2.3 Perform the Heimlich maneuver
- 2.2.4 Complete advanced courses in basic life support in accordance with American Heart Association standards*

Competency 2.3: Identify the roles of various personnel in responding to emergencies in the health care facility

Competency Builders:

- 2.3.1 Identify facility policies governing emergencies
- 2.3.2 Identify the location of emergency equipment
- 2.3.3 Identify the personnel with primary responsibility in emergency situations
- 2.3.4 Identify the nurse aide's role in emergency situations

Unit 3: Safety and Infection Control

Competency 3.1: Demonstrate established procedures for dealing with environmental safety hazards, accidents, and disasters

Competency Builders:

- 3.1.1 Identify the environment of the local health care setting
- 3.1.2 Follow the environmental safety rules of given facility
- 3.1.3 Identify fire prevention and control methods, location of fire alarm systems, and fire reporting procedures
- 3.1.4 Follow the established safety precautions for using equipment
- 3.1.5 Follow the established safety precautions for using liquids and poisonous substances
- 3.1.6 Identify resources for poison control and hazard communications
- 3.1.7 Conduct safety inspection of client areas
- 3.1.8 Correct identified safety hazards as directed
- 3.1.9 Write incident reports for accidents or safety infractions
- 3.1.10 Identify the legal implications of accidents in the health care facility
- 3.1.11 Identify reasons that a client may be more susceptible to accidents

Continued

Competency 3.1: ***Demonstrate established procedures for dealing with environmental safety hazards, accidents, and disasters—Continued***

- 3.1.12 Employ precautions designed to prevent clients from falling
- 3.1.13 Employ techniques designed to prevent clients from being burned by hot liquids or lit cigarettes
- 3.1.14 Employ techniques designed to prevent clients from choking or ingesting harmful substances
- 3.1.15 Follow established procedures for situations in which a client chokes or ingests a harmful substance
- 3.1.16 Follow established safety procedures for handling hazardous substances and sharps

Competency 3.2: **Demonstrate the general principles of medical asepsis**

Competency Builders:

- 3.2.1 Define standard infection control terms
- 3.2.2 Identify modes of transmission for infection
- 3.2.3 Identify common communicable diseases and the modes of transmission of each
- 3.2.4 Identify the physical symptoms of infection and methods for preventing and treating it
- 3.2.5 Practice universal precautions
- 3.2.6 Identify the basic principles of infection control
- 3.2.7 Identify the conditions needed for microorganisms to grow
- 3.2.8 Differentiate between asepsis, disinfection, and sterilization

Competency 3.3: **Demonstrate sterile techniques***

Competency Builders:

- 3.3.1 Apply sterile gloves*
- 3.3.2 Set up sterile tray*
- 3.3.3 Practice the principles of sterile techniques*
- 3.3.4 Identify contamination of sterile objects*

Competency 3.4: **Practice universal precautions**

Competency Builders:

- 3.4.1 Define terminology associated with universal precautions
- 3.4.2 Identify universal precautions for dealing with blood and body fluids
- 3.4.3 Employ established hand-washing technique
- 3.4.4 Wear personal protective equipment
- 3.4.5 Dispose of waste and soiled linen in accordance with facility policy
- 3.4.6 Perform terminal disinfection of a unit

Competency 3.5: **Practice isolation techniques**

Competency Builders:

- 3.5.1 Identify different types of isolation techniques used in health care facilities
- 3.5.2 Identify the purposes of various isolation techniques
- 3.5.3 Employ strict isolation techniques
- 3.5.4 Employ respiratory isolation technique

Competency 3.6: Apply client safety principles

Competency Builders:

- 3.6.1 Identify ways of maintaining the environment and care so as to minimize the need for physical or chemical restraints
- 3.6.2 Identify the possible emotional implications of using restraints on elderly clients
- 3.6.3 Identify the safety rules pertaining to client's activities of daily living (ADL)
- 3.6.4 Identify when use of heel and elbow protectors is indicated
- 3.6.5 Identify when use of a bed cradle is indicated
- 3.6.6 Identify when use of siderails is indicated
- 3.6.7 Identify the rationale for each protective device
- 3.6.8 Identify various types of chemical, physical, and environmental restraints
- 3.6.9 Identify instances in which use of restraints is indicated
- 3.6.10 Provide examples of the unnecessary use of physical and chemical restraints
- 3.6.11 Employ accepted methods of applying physical restraints
- 3.6.12 Identify observations that must be conducted when a client is in restraints
- 3.6.13 Identify how long restraints may be applied, how frequently they are to be checked, and how long they are to be released

Competency 3.7: Demonstrate the principles of body mechanics and ergonomics

Competency Builders:

- 3.7.1 Identify the principles of ergonomics and body mechanics
- 3.7.2 Identify the purpose of ergonomics and body mechanics
- 3.7.3 Apply the principles of body mechanics in lifting, moving, transferring, ambulating, and positioning clients
- 3.7.4 Identify common causes of back injuries

Competency 3.8: Apply knowledge of acquired immune deficiency syndrome (AIDS)*

Competency Builders:

- 3.8.1 Differentiate between fact and fallacy concerning the transmission and treatment of immune deficiency diseases*
- 3.8.2 Identify behaviors that promote the spread of AIDS*
- 3.8.3 Identify the legal aspects of AIDS*
- 3.8.4 Provide emotional support to clients with AIDS and their significant others*

Unit 4: Legal, Ethical, and Communication Responsibilities

Competency 4.1: Demonstrate ethical nursing behavior

Competency Builders:

- 4.1.1 Identify examples of ethical and unethical nurse aide behavior in the client care setting
- 4.1.2 Apply ethical behavior to practical client care situations
- 4.1.3 Demonstrate personal responsibility for own actions
- 4.1.4 Report observed unethical practices

Competency 4.2: Identify the legal responsibilities of a nurse aide*Competency Builders:*

- 4.2.1 Define terms associated with legal responsibilities
- 4.2.2 Identify the process for reporting and recording the abuse, neglect, and/or mistreatment of a client
- 4.2.3 Identify types of incidents that must be reported
- 4.2.4 Identify situations in which a nurse aide may be held liable for negligence
- 4.2.5 Identify situations in which a nurse aide may be held liable for abuse
- 4.2.6 Identify situations in which a nurse aide may be held liable for the misappropriation of funds
- 4.2.7 Identify the purpose of the chain of command
- 4.2.8 Identify signs of substance abuse
- 4.2.9 Identify the process for reporting signs of substance abuse
- 4.2.10 Identify the nurse aide's role in regard to living wills (durable power of attorney)

Competency 4.3: Assist in ensuring the rights of clients*Competency Builders:*

- 4.3.1 Identify the nurse aide's role in ensuring client's rights
- 4.3.2 Distinguish between human rights, civil rights, and client rights
- 4.3.3 Follow the provisions of the American Hospital Association's "A Patient's Bill of Rights" and the Ohio Revised Code's "Resident's Bill of Rights"
- 4.3.4 Assist clients in using the services of the Ohio Ombudsman Program

Competency 4.4: Promote client independence*Competency Builders:*

- 4.4.1 Identify reasons for promoting client independence
- 4.4.2 Identify the long-term and short-term goals of promoting client independence
- 4.4.3 Identify the relationship between a client's rights and the promotion of independence
- 4.4.4 Identify physical and psychosocial losses that affect independence
- 4.4.5 Identify aspects of independent living that a client in long-term care loses upon admission to the facility
- 4.4.6 Provide training in and opportunity for self-care according to clients' capabilities
- 4.4.7 Identify the importance of involving a client's family and/or support group in promoting the client's independence
- 4.4.8 Provide assistance to clients participating in family and group activities
- 4.4.9 Help clients identify facility rules governing their conduct and responsibilities

Competency 4.5: Apply effective verbal and nonverbal communication skills*Competency Builders:*

- 4.5.1 Identify types of interpersonal communication
- 4.5.2 Identify the essential role of effective communication in all phases of health care
- 4.5.3 Identify techniques of effective verbal and nonverbal communication
- 4.5.4 Identify barriers to communication
- 4.5.5 Identify ways to improve verbal communication
- 4.5.6 Apply techniques for communicating with behaviorally or emotionally impaired clients
- 4.5.7 Apply techniques for communicating with mentally impaired clients

Continued

Competency 4.5: ***Apply effective verbal and nonverbal communication skills—Continued***

- 4.5.8 Apply techniques for communicating with clients with limited English proficiency or no English language ability
- 4.5.9 Apply techniques for communicating with hearing-impaired, speech-impaired, and vision-impaired clients
- 4.5.10 Apply techniques for communicating with clients with physical impairments
- 4.5.11 Interact one-on-one with clients
- 4.5.12 Demonstrate sensitivity to clients' emotional, social, and mental health through skillful, directed interaction
- 4.5.13 Identify the adjustments in communication techniques necessary for different levels of client understanding
- 4.5.14 Place/receive phone calls
- 4.5.15 Communicate using an intercom system
- 4.5.16 Educate clients in the placement and use of the call system (signal light or button)
- 4.5.17 Identify the impact of the nurse aide's attitude on his or her ability to communicate and interact effectively with clients, family members, and fellow staff members
- 4.5.18 Identify the procedure for answering a client's call signal
- 4.5.19 Identify the person responsible for keeping the client informed about his or her medical condition
- 4.5.20 Distinguish between factual reports and personal opinion
- 4.5.21 Perform communication functions using basic computer skills*
- 4.5.22 Apply accepted rules for spelling, grammar, and punctuation in written and oral communications
- 4.5.23 Write legibly

Competency 4.6: **Identify common medical abbreviations, symbols, and terms**

Competency Builders:

- 4.6.1 Define medical prefixes, suffixes, and word roots
- 4.6.2 Identify common medical terms and their abbreviations
- 4.6.3 Use medical abbreviations, symbols, and terms in context
- 4.6.4 Use standard professional terminology in all aspects of practice

Competency 4.7: **Manage client data**

Competency Builders:

- 4.7.1 Identify reasons why client observation is important
- 4.7.2 Identify the purpose of medical records
- 4.7.3 Identify approved methods of documentation
- 4.7.4 Use all senses in head-to-toe observations
- 4.7.5 Distinguish between subjective and objective observations
- 4.7.6 Recognize the signs and symptoms of common diseases and conditions
- 4.7.7 Identify observations that must be reported immediately
- 4.7.8 Identify the legal aspects of medical records
- 4.7.9 Follow established procedures in correcting chart errors
- 4.7.10 Record vital signs on specified forms
- 4.7.11 Use color coding in accordance with facility policy for ink charting

Competency 4.8: Inventory clients' personal property

Competency Builders:

- 4.8.1 Identify ways to ensure the security of clients' possessions
- 4.8.2 Identify facility policies and procedures regarding the inventorying and storage of clients' ContinuedContinuedContinuedpossessions
- 4.8.3 Identify facility policies and procedures regarding the retrieval of clients' possessions
- 4.8.4 Assist clients with reporting missing personal property

Unit 5: Basic Personal Care

Competency 5.1: Interact with clients

Competency Builders:

- 5.1.1 Identify the characteristics of different stages of growth and development*
- 5.1.2 Identify attitudes and behaviors that promote interaction between the nurse aide and clients
- 5.1.3 Maximize positive interaction with clients during personal care procedures
- 5.1.4 Provide opportunities for clients to express their thoughts and feelings
- 5.1.5 Acquaint clients with their physical environment
- 5.1.6 Assist clients in adjusting to changes of environment

Competency 5.2: Make beds

Competency Builders:

- 5.2.1 Make closed beds
- 5.2.2 Make open beds
- 5.2.3 Make occupied beds
- 5.2.4 Make postoperative beds
- 5.2.5 Make traction beds
- 5.2.6 Apply principles of body mechanics when making beds
- 5.2.7 Ensure client safety, comfort, and dignity when making beds
- 5.2.8 Adjust bed height

Competency 5.3: Provide or assist with client baths

Competency Builders:

- 5.3.1 Identify the purpose of bathing clients
- 5.3.2 Interpret bath thermometer readings
- 5.3.3 Give partial and complete bed baths
- 5.3.4 Give shower baths
- 5.3.5 Give tub baths
- 5.3.6 Give whirlpool baths
- 5.3.7 Identify the importance of client positioning and draping
- 5.3.8 Ensure client privacy and comfort
- 5.3.9 Report unusual conditions observed during bathing
- 5.3.10 Identify ways to promote client independence in the bathing process

Competency 5.4: Provide skin care

Competency Builders:

- 5.4.1 Maintain skin integrity
- 5.4.2 Identify at-risk clients
- 5.4.3 Implement measures to prevent skin breakdown as directed
- 5.4.4 Report changes in skin condition
- 5.4.5 Provide special skin care as directed

Competency 5.5: Give back rubs

Competency Builders:

- 5.5.1 Identify the purposes of a back rub
- 5.5.2 Identify the conditions under which use of a back rub is indicated
- 5.5.3 Identify the purpose of using lotion in giving a back rub
- 5.5.4 Apply principles of body mechanics for nurse aide and client when giving back rubs
- 5.5.5 Employ accepted technique for giving back rubs to clients

Competency 5.6: Provide perineal care

Competency Builders:

- 5.6.1 Identify the anatomy and physiology of the perineum
- 5.6.2 Identify the purpose of perineal care
- 5.6.3 Select the supplies and equipment needed
- 5.6.4 Observe and report unusual conditions of the perineum
- 5.6.5 Identify the feelings of the client and nurse aide related to perineal care
- 5.6.6 Employ accepted technique for providing perineal care to female and male clients

Competency 5.7: Assist with toileting

Competency Builders:

- 5.7.1 Assist clients in using a bed pan, fracture pan, and urinal
- 5.7.2 Assist clients in using a toilet and bedside commode
- 5.7.3 Provide clients with necessary toileting supplies
- 5.7.4 Assist with hygiene care as requested

Competency 5.8: Administer oral hygiene and denture care

Competency Builders:

- 5.8.1 Identify the goals of oral hygiene
- 5.8.2 Identify when oral hygiene is indicated
- 5.8.3 Identify the relationship of oral hygiene to optimal health
- 5.8.4 Identify methods of encrustation removal*
- 5.8.5 Identify the conditions to look for in the oral cavity when administering oral hygiene
- 5.8.6 Identify differences in administering oral hygiene for conscious and unconscious clients
- 5.8.7 Clean teeth and gums using a toothbrush, swabs, and emollient
- 5.8.8 Identify types of dentures
- 5.8.9 Clean dentures

Competency 5.9: Provide foot care*Competency Builders:*

- 5.9.1 Identify significant observations
- 5.9.2 Collect needed supplies and equipment
- 5.9.3 Select safe water temperature range
- 5.9.4 Wash clients' feet as directed
- 5.9.5 Dry feet thoroughly
- 5.9.6 Provide comfort measures as indicated
- 5.9.7 Document and/or report observations

Competency 5.10: Provide hair care*Competency Builders:*

- 5.10.1 Explain to clients the importance of routine hair care
- 5.10.2 Ensure maximum client independence, preference, and dignity
- 5.10.3 Identify differences in hair care according to hair texture
- 5.10.4 Identify signs and symptoms of scalp disease
- 5.10.5 Select appropriate hair care products
- 5.10.6 Shampoo ambulatory clients
- 5.10.7 Shampoo nonambulatory clients
- 5.10.8 Brush clients' hair
- 5.10.9 Comb clients' hair

Competency 5.11: Provide nail care*Competency Builders:*

- 5.11.1 Identify terms and gross anatomy related to nail care
- 5.11.2 Identify uses of nail care implements
- 5.11.3 Identify safety and hygiene concerns involved in daily nail care
- 5.11.4 Obtain permission from the head nurse before trimming or cutting nails
- 5.11.5 Trim clients' fingernails
- 5.11.6 File clients' fingernails

Competency 5.12: Provide facial hair care*Competency Builders:*

- 5.12.1 Secure permission from designated individual prior to shaving clients
- 5.12.2 Ensure maximum client independence
- 5.12.3 Identify needed supplies
- 5.12.4 Identify the purposes and uses of preshave and after-shave lotions
- 5.12.5 Shave clients using an electric or safety razor according to client's preference
- 5.12.6 Identify steps to take in case of a nick or cut
- 5.12.7 Trim facial hair

Competency 5.13: Change or help clients change clothing

Competency Builders:

- 5.13.1 Ensure maximum client independence in clothing selection, dressing, and undressing
- 5.13.2 Apply established principles in assisting or dressing clients
- 5.13.3 Change clothing of clients with intravenous (IV) or other tubing
- 5.13.4 Use devices that assist clients in dressing

Competency 5.14: Turn and position clients

Competency Builders:

- 5.14.1 Identify the reasons for turning and positioning clients in bed
- 5.14.2 Comply with the turning schedule
- 5.14.3 Apply principles of body mechanics for nurse aide and client when turning and positioning clients
- 5.14.4 Turn and position clients in proper alignment
- 5.14.5 Reposition clients in wheelchairs
- 5.14.6 Provide comfort measures
- 5.14.7 Use various assistive devices to facilitate the turning/positioning process

Competency 5.15: Provide client nutrition and hydration

Competency Builders:

- 5.15.1 Identify the importance of adequate nutrition and hydration
- 5.15.2 Identify nutrients and food groups*
- 5.15.3 Identify the signs and symptoms of dehydration
- 5.15.4 Identify factors that affect the nutritional state of clients
- 5.15.5 Identify examples of modified and therapeutic diets
- 5.15.6 Identify regional, cultural, and religious food preferences
- 5.15.7 Identify special fluid orders (force fluids, restricted fluids, and NPO)
- 5.15.8 Identify ways to encourage adequate fluid intake
- 5.15.9 Promote a positive mealtime atmosphere
- 5.15.10 Identify devices and techniques that promote client independence
- 5.15.11 Employ accepted methods for feeding clients
- 5.15.12 Participate in the feeding process as requested
- 5.15.13 Identify ways to prevent choking
- 5.15.14 Report changes in eating habits
- 5.15.15 Identify nurse aide's responsibilities for clients on therapeutic diets
- 5.15.16 Identify the nurse aide's role in tube feedings*

Competency 5.16: Transfer clients

Competency Builders:

- 5.16.1 Ensure maximum client independence during transfer
- 5.16.2 Apply principles of body mechanics and alignment for nurse aide and client during transfer
- 5.16.3 Identify situations that warrant the use of particular lifts
- 5.16.4 Transfer clients from a bed to a wheelchair or vice versa
- 5.16.5 Transfer clients to and from a wheelchair or geriatric chair

Continued

Competency 5.16: Transfer clients—Continued

- 5.16.6 Transfer clients to and from a vehicle
- 5.16.7 Transfer clients from a cart/stretchers to a bed using a transfer board
- 5.16.8 Transfer clients using a portable mechanical lift
- 5.16.9 Transfer clients using a drawsheet
- 5.16.10 Transfer clients using two-person and three-person lifts
- 5.16.11 Observe client condition prior to, during, and after transfer

Competency 5.17: Assist with ambulation*Competency Builders:*

- 5.17.1 Identify situations in which clients may need assistance in ambulating
- 5.17.2 Ensure maximum independence for clients who need help in ambulating
- 5.17.3 Identify standard assistive devices and adaptive equipment and their uses
- 5.17.4 Assist clients in using assistive devices and adaptive equipment
- 5.17.5 Help clients move from a sitting or supine position to a standing position
- 5.17.6 Assist clients in ambulating with a cane, walker, or crutches
- 5.17.7 Help clients with balance in sitting, walking, and standing
- 5.17.8 Identify signs of distress related to ambulation
- 5.17.9 Contribute to the development and implementation of ambulation development care plans

Unit 6: Nursing-Related Procedures**Competency 6.1: Assist with admissions, transfers, and discharges***Competency Builders:*

- 6.1.1 Display sensitivity to client feelings during admission, transfer, and/or discharge
- 6.1.2 Assist clients during admission in accordance with facility policy
- 6.1.3 Assist with assessment procedures as directed by nurse
- 6.1.4 Assist clients during transfer in accordance with facility policy
- 6.1.5 Assist clients during discharge in accordance with facility policy

Competency 6.2: Measure/record temperature*Competency Builders:*

- 6.2.1 Identify normal range and average temperature of oral, axillary, and rectal methods
- 6.2.2 Identify normal causes of variation of body temperatures
- 6.2.3 Select route for measuring temperature
- 6.2.4 Demonstrate the procedures for using different types of thermometers
- 6.2.5 Measure temperature using the oral method
- 6.2.6 Measure temperature using the axillary method
- 6.2.7 Measure temperature using the rectal method
- 6.2.8 Record/report temperature measurements
- 6.2.9 Clean/store thermometer

Competency 6.3: Measure/record pulse

Competency Builders:

- 6.3.1 Identify the most common and most accurate pulse sites
- 6.3.2 Identify criteria for selecting pulse site
- 6.3.3 Identify normal pulse range for different age groups
- 6.3.4 Measure rate, rhythm, and volume of pulse
- 6.3.5 Identify factors that may affect pulse rate
- 6.3.6 Identify variations from normal pulse that should be reported
- 6.3.7 Record/report pulse measurements

Competency 6.4: Measure/record respiration

Competency Builders:

- 6.4.1 Identify normal respiratory rate for different age groups
- 6.4.2 Measure rate, depth, and rhythm of respiration
- 6.4.3 Identify factors that may affect respiration
- 6.4.4 Report signs of compromised respiration
- 6.4.5 Record/report respiration measurements

Competency 6.5: Measure/record blood pressure

Competency Builders:

- 6.5.1 Follow facility policy regarding nurse aide's role in the measuring and recording of blood pressure
- 6.5.2 Identify normal range of blood pressure for different age groups
- 6.5.3 Identify equipment used for taking blood pressure
- 6.5.4 Identify various cuff sizes and their effect on accurate blood pressure reading
- 6.5.5 Measure blood pressure using a stethoscope and sphygmomanometer
- 6.5.6 Identify factors that affect blood pressure
- 6.5.7 Identify variations from normal blood pressure that should be reported
- 6.5.8 Record/report blood pressure measurements

Competency 6.6: Document activities of daily living (ADL)

Competency Builders:

- 6.6.1 Identify major categories of activity in ADL
- 6.6.2 Identify the purpose of promoting client independence in ADL
- 6.6.3 Identify strategies for encouraging maximum client independence in ADL
- 6.6.4 Observe ADL
- 6.6.5 Record ADL in accordance with facility policy
- 6.6.6 Report ADL in accordance with facility policy

Competency 6.7: Document client orientation to person, place, and time

Competency Builders:

- 6.7.1 Ask questions to elicit client's orientation to person, place, and time
- 6.7.2 Identify circumstances that can cause changes in orientation
- 6.7.3 Report changes in client's orientation to person, place, or time
- 6.7.4 Identify ways to help reorient clients to person, place, and time

Competency 6.8: Measure/record height and weight*Competency Builders:*

- 6.8.1 Identify the medical implications of height and weight
- 6.8.2 Identify procedures for ensuring accurate weight measurements
- 6.8.3 Measure client's weight using appropriate type of scale
- 6.8.4 Read whole numbers and fractions on scales
- 6.8.5 Report abnormal weight loss or gain
- 6.8.6 Measure height of ambulatory and bedfast clients
- 6.8.7 Chart height and weight measurements on specified forms

Competency 6.9: Measure intake and output (I & O)*Competency Builders:*

- 6.9.1 Identify the reasons for monitoring and recording I & O
- 6.9.2 Identify foods considered to be liquids
- 6.9.3 Identify different forms of output
- 6.9.4 Identify the tools used for measuring I & O
- 6.9.5 Measure fluids using the metric system
- 6.9.6 Calculate I & O
- 6.9.7 Complete specified I & O sheet
- 6.9.8 Report abnormal findings

Competency 6.10: Apply cold compresses*Competency Builders:*

- 6.10.1 Identify situations when a cold compress may be ordered
- 6.10.2 Identify types of cold compresses
- 6.10.3 Identify contraindications for cold compresses
- 6.10.4 Follow established procedure in applying a cold compress
- 6.10.5 Report observations concerning effects of cold compress

Competency 6.11: Apply warm compresses*Competency Builders:*

- 6.11.1 Identify situations when a warm compress may be ordered
- 6.11.2 Identify types of warm compresses
- 6.11.3 Identify contraindications for warm compresses
- 6.11.4 Follow established procedure in applying a warm compress
- 6.11.5 Report observations concerning effects of warm compress

Competency 6.12: Assist clients with sitz baths*Competency Builders:*

- 6.12.1 Identify types of sitz baths
- 6.12.2 Identify the effective temperature range for the water in a sitz bath
- 6.12.3 Check water temperature using a bath thermometer
- 6.12.4 Check water temperature without a thermometer
- 6.12.5 Assist clients into and out of sitz bath
- 6.12.6 Report observations concerning effects of sitz bath

Competency 6.13: Provide decubitus prevention and care

Competency Builders:

- 6.13.1 Identify terms and abbreviations associated with decubiti
- 6.13.2 Identify causes of decubiti
- 6.13.3 Identify symptoms of potential decubitus formation
- 6.13.4 Implement measures to help prevent decubiti
- 6.13.5 Identify places on body to check for a decubitus
- 6.13.6 Report objective signs of healing or worsening of a decubitus
- 6.13.7 Identify the legal implications of failure to follow the care plan

Competency 6.14: Apply antiembolism hose

Competency Builders:

- 6.14.1 Identify causes of embolism
- 6.14.2 Identify types and sizes of antiembolism hose
- 6.14.3 Identify the purpose of antiembolism hose
- 6.14.4 Identify the side effects associated with the improper use of antiembolism hose on clients

Competency 6.15: Assist with braces or prostheses

Competency Builders:

- 6.15.1 Identify different types of braces and prosthetic devices and the purposes of each (e.g., those used for ambulation, cosmetic purposes, auditory or vision enhancement)
- 6.15.2 Identify skin care issues related to the use of a brace or artificial limb
- 6.15.3 Acknowledge the expertise and preferences of the client regarding his/her brace or prosthesis
- 6.15.4 Apply braces or prosthetic devices as ordered
- 6.15.5 Clean braces and prosthetic devices
- 6.15.6 Store braces and prosthetic devices
- 6.15.7 Ensure proper identification of braces and prosthetic devices

Competency 6.16: Assist in preparing clients for surgery

Competency Builders:

- 6.16.1 Identify common psychological reactions to surgery
- 6.16.2 Offer support to surgical client's family members
- 6.16.3 Reinforce pre-operative teaching
- 6.16.4 Identify actions that should be taken before surgery
- 6.16.5 Prepare clients for surgery as directed

Competency 6.17: Observe postoperative sites

Competency Builders:

- 6.17.1 Identify what should be done for a client returning from surgery
- 6.17.2 Identify potential complications of surgery
- 6.17.3 Identify the steps in the healing process and factors that support healing
- 6.17.4 Use all senses in observing the postoperative client
- 6.17.5 Identify symptoms that should be reported immediately
- 6.17.6 Assist with coughing and deep-breathing exercises

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Continued

Competency 6.17: Observe postoperative sites—Continued

- 6.17.7 Assist with turning clients as directed
- 6.17.8 Demonstrate sensitivity around post-operative patients (e.g., use careful conversation)
- 6.17.9 Report actions taken and observations made

Competency 6.18: Provide vaporizers or humidifiers

Competency Builders:

- 6.18.1 Set up equipment as directed
- 6.18.2 Start up equipment as ordered
- 6.18.3 Instruct clients about the procedure
- 6.18.4 Identify the client's response to the use of the vaporizer or humidifier
- 6.18.5 Clean equipment
- 6.18.6 Report observations

Competency 6.19: Collect sputum specimens*

Competency Builders:

- 6.19.1 Describe sputum characteristics*
- 6.19.2 Distinguish between sputum and saliva*
- 6.19.3 Complete laboratory request forms for sputum testing as directed*
- 6.19.4 Prepare clients for sputum collection*
- 6.19.5 Follow established procedures in collecting and disposing of sputum*

Competency 6.20: Collect urine for testing

Competency Builders:

- 6.20.1 Identify the reasons for routine urinalysis
- 6.20.2 Identify the reasons for urine collection
- 6.20.3 Identify commercial products for testing urine
- 6.20.4 Identify factors that can cause false positive or negative indications
- 6.20.5 Identify the purpose of obtaining clean-catch urine specimens
- 6.20.6 Identify instructions for male and female clients when a clean-catch urine specimen is required
- 6.20.7 Fill out labels and laboratory slips as directed
- 6.20.8 Instruct clients on the procedure for collecting urine specimens
- 6.20.9 Assist clients as requested
- 6.20.10 Complete collection and disposition procedures
- 6.20.11 Chart/report test results

Competency 6.21: Collect timed urine specimens

Competency Builders:

- 6.21.1 Identify the most common timed urine specimen tests
- 6.21.2 Identify instructions for timed specimens
- 6.21.3 Collect necessary supplies
- 6.21.4 Collect specimens as directed
- 6.21.5 Fill out laboratory request forms as directed

Competency 6.22: Strain urine

Competency Builders:

- 6.22.1 Provide instructions for clients whose urine needs to be strained
- 6.22.2 Collect necessary supplies
- 6.22.3 Assist in the straining of urine as requested
- 6.22.4 Report observations
- 6.22.5 Fill out laboratory requests as directed

Competency 6.23: Provide care for incontinent clients (bowel and bladder)

Competency Builders:

- 6.23.1 Identify causes of incontinence
- 6.23.2 Follow the care plans for incontinent clients
- 6.23.3 Identify the psychological, physical, and social effects of incontinence
- 6.23.4 Provide skin care and perineal care for incontinent clients

Competency 6.24: Assist with urinary catheter care

Competency Builders:

- 6.24.1 Identify how a urinary catheter works
- 6.24.2 Differentiate between various types of urinary catheters
- 6.24.3 Identify measures for avoiding injuring the bladder opening with the catheter
- 6.24.4 Position the catheter, tubing, and collection bag
- 6.24.5 Maintain a closed system
- 6.24.6 Apply external catheters

Competency 6.25: Collect stool specimens

Competency Builders:

- 6.25.1 Collect necessary supplies
- 6.25.2 Identify the characteristics of normal stool
- 6.25.3 Follow established procedures in collecting and disposing of stool specimens
- 6.25.4 Report results and/or observations

Competency 6.26: Give enemas

Competency Builders:

- 6.26.1 Describe the physical conditions necessary for the administration of an enema
- 6.26.2 Collect necessary supplies
- 6.26.3 Perform enema procedure as directed
- 6.26.4 Report results and observations

Competency 6.27: Provide basic ostomy care

Competency Builders:

- 6.27.1 Identify types and anatomy of ostomies
- 6.27.2 Identify emotional reactions of clients and caregivers to an ostomy and altered body image
- 6.27.3 Follow established procedures for observation and provision of skin care around an ostomy
- 6.27.4 Report changes in skin or ostomy

Competency 6.28: Assist with dying clients*Competency Builders:*

- 6.28.1 Identify the five stages of dying and death
- 6.28.2 Employ accepted strategies for meeting the emotional needs of a dying client
- 6.28.3 Employ accepted strategies for meeting the physical needs of a dying client
- 6.28.4 Employ accepted strategies for meeting the social needs of a dying client
- 6.28.5 Describe the physical signs of imminent death
- 6.28.6 Identify religious and cultural rites associated with dying and their significance to clients and their families
- 6.28.7 Identify ways to involve the dying client's human support system in providing client care
- 6.28.8 Identify the possible responses of others (e.g., other residential clients, staff, family) to the death of a residential client
- 6.28.9 Identify ways to acknowledge the death of a residential client

Competency 6.29: Assist with postmortem care*Competency Builders:*

- 6.29.1 Identify client status as "code" or "no code"
- 6.29.2 Identify religious and cultural rites and facility policies associated with postmortem care
- 6.29.3 Demonstrate respect and gentleness in caring for the deceased
- 6.29.4 Comply with established procedures for the discreet removal of the deceased

Competency 6.30: Assist with oxygen administration*Competency Builders:*

- 6.30.1 Identify key terms and abbreviations associated with oxygen therapy
- 6.30.2 Identify conditions that may require oxygen administration
- 6.30.3 Identify ways of administering oxygen
- 6.30.4 Follow safety precautions for oxygen use
- 6.30.5 Provide personal care for clients receiving oxygen
- 6.30.6 Report abnormal signs associated with oxygen administration

Competency 6.31: Provide personal care for clients receiving intravenous (IV) therapy*Competency Builders:*

- 6.31.1 Identify the purpose of IV therapy
- 6.31.2 Observe/report adverse reactions to the IV system
- 6.31.3 Provide care for the IV when moving or transferring client
- 6.31.4 Change client's clothing with the IV in place

Competency 6.32: Identify care and prevention procedures for constipated clients with impaired bowel function*Competency Builders:*

- 6.32.1 Identify the characteristics of normal and abnormal bowel elimination
- 6.32.2 Identify signs that may indicate client is constipated
- 6.32.3 Implement measures to prevent impaction and/or alleviate constipation as directed
- 6.32.4 Observe/report bowel functions

Competency 6.33: Provide care for clients with apparatus for removal of fluids

Competency Builders:

- 6.33.1 Identify the nurse aide's role in caring for clients with apparatus for removal of fluids
- 6.33.2 Identify types of fluid-removal apparatus
- 6.33.3 Observe for abnormalities
- 6.33.4 Report results

Unit 7: Care of Elderly Clients

Competency 7.1: Demonstrate knowledge of the aging process and its effects

Competency Builders:

- 7.1.1 Identify influences of aging on personality development
- 7.1.2 Identify ways to help elderly clients accomplish developmental tasks by encouraging independence and optimal self-care
- 7.1.3 Identify the skills necessary to support appropriate behavior and allow clients to make personal choices and maintain their dignity
- 7.1.4 Identify the principles of behavior management (e.g., reinforce appropriate behavior, implement strategies to reduce or eliminate inappropriate behavior)
- 7.1.5 Identify age-related physical changes in each body system
- 7.1.6 Identify mental changes related to aging
- 7.1.7 Identify social and sexual changes related to aging
- 7.1.8 Identify appropriate nurse aide responses to sexuality issues, including the handling of perceived sexual advances by a client
- 7.1.9 Identify special safety concerns in the care of elderly clients
- 7.1.10 Identify stereotypic myths concerning the elderly
- 7.1.11 Identify basic facts and statistics related to the elderly

Competency 7.2: Provide emotional support to elderly clients

Competency Builders:

- 7.2.1 Identify the security, social, status, and self-fulfillment needs of elderly clients
- 7.2.2 Distinguish between stress and distress
- 7.2.3 Identify common causes of stress in elderly clients
- 7.2.4 Identify nursing actions that can cause stress
- 7.2.5 Identify positive and negative mechanisms for coping with stress
- 7.2.6 Identify attitudes and living habits that promote positive mental and physical health for the elderly
- 7.2.7 Employ accepted strategies for helping elderly clients meet their emotional needs for security
- 7.2.8 Employ accepted strategies for helping elderly clients meet their needs for acceptance and social interaction
- 7.2.9 Employ accepted strategies for helping elderly clients meet their needs for self-fulfillment
- 7.2.10 Employ positive methods for modifying own behavior in response to client's behavior
- 7.2.11 Identify items of special significance in the client's environment
- 7.2.12 Identify how the caregiver's feelings can impact on his/her ability to care for others

Competency 7.3: Safeguard elderly clients against abuse, neglect, and/or misappropriation of funds

Competency Builders:

- 7.3.1 Identify examples of financial, physical, verbal, and psychosocial abuse and neglect
- 7.3.2 Identify the psychological impact on the elderly of abuse, neglect, or misappropriation of funds
- 7.3.3 Identify ways health care personnel may abuse, neglect, or misappropriate funds from the elderly (e.g., misuse of restraints)
- 7.3.4 Employ accepted strategies for stopping abuse, neglect, or misappropriation of funds by health care personnel
- 7.3.5 Take action in accordance with established procedures when abuse, neglect, or misappropriation of funds is suspected or witnessed
- 7.3.6 Report suspected or witnessed abuse, neglect, or misappropriation of funds
- 7.3.7 Assist elderly clients in grievance proceedings and other activities to protect their rights
- 7.3.8 Identify community resources for protecting the elderly from abuse, neglect, or misappropriation of funds*
- 7.3.9 Identify the importance of client and family education regarding potential abuse, neglect, or misappropriation of funds

Competency 7.4: Identify illnesses, physical disorders, and diseases common to the elderly

Competency Builders:

- 7.4.1 Identify common illnesses, physical disorders, and diseases of the elderly
- 7.4.2 Identify safety concerns associated with identified illnesses and physical disorders
- 7.4.3 Describe the psychosocial impact of identified diseases and conditions on the client, the client's family and friends, and the health care team
- 7.4.4 Identify support strategies and resources associated with identified conditions and diseases*
- 7.4.5 Contribute to the assessment, planning, and evaluation of nursing care for elderly clients with a disease or disorder
- 7.4.6 Recognize abnormal signs and symptoms of common diseases and conditions of elderly
- 7.4.7 Follow established procedures for reporting abnormal signs and symptoms of common diseases and conditions in the elderly

Competency 7.5: Contribute to the assessment, planning, and evaluation of nursing care for elderly clients with mental disorders

Competency Builders:

- 7.5.1 Identify the most common mental illnesses of elderly clients
- 7.5.2 Identify the etiology, treatment modes, and nursing care associated with common mental illnesses or mental retardation
- 7.5.3 Identify the safety needs of elderly clients with mental disorders
- 7.5.4 Assist in planning safe environments for mentally ill/mentally retarded clients and associated staff and family
- 7.5.5 Recognize common signs of suicidal behavior
- 7.5.6 Report observed changes in behavior or increased incidents of abnormal behavior
- 7.5.7 Identify appropriate responses to the behavior of mentally ill or mentally retarded clients

Continued

Competency 7.5: ***Contribute to the assessment, planning, and evaluation of nursing care for elderly clients with mental disorders—Continued***

- 7.5.8 Apply principles of behavior management
- 7.5.9 Identify ways to handle the burnout and stress related to caring for mentally ill or mentally retarded clients
- 7.5.10 Identify community support groups for families of mentally ill or mentally retarded clients*

Competency 7.6: **Provide care for confused or withdrawn clients**

Competency Builders:

- 7.6.1 Identify the causes, symptoms, and psychosocial implications of client confusion or withdrawal*
- 7.6.2 Apply accepted therapeutic interventions as directed
- 7.6.3 Identify positive ways to modify own behavior in response to client behavior
- 7.6.4 Report changes in clients' mental status

Competency 7.7: **Assist clients in relaxing and sleeping**

Competency Builders:

- 7.7.1 Identify factors that influence clients' sleep
- 7.7.2 Identify actions nurse aide can take to help clients sleep
- 7.7.3 Support client preferences and sleep/wake habits
- 7.7.4 Identify relaxation techniques

Unit 8: Home Health Care

Competency 8.1: **Demonstrate knowledge of the requirements for the provision of home health care**

Competency Builders:

- 8.1.1 Differentiate between the roles and responsibilities of various direct care providers
- 8.1.2 Identify the procedure for becoming a state-approved home health aide
- 8.1.3 Identify the responsibilities of a home health aide in relation to the client and supervisor
- 8.1.4 Identify the legal and ethical concerns of being a home health care provider

Competency 8.2: **Provide for the special needs of clients in home settings**

Competency Builders:

- 8.2.1 Assist clients in using special safety devices
- 8.2.2 Provide a safe environment
- 8.2.3 Interact with clients and their families
- 8.2.4 Maintain records
- 8.2.5 Report to designated health professional

Competency 8.3: Perform homemaking tasks*Competency Builders:*

- 8.3.1 Perform light housekeeping and laundry tasks
- 8.3.2 Provide assistance with meal preparation
- 8.3.3 Assist with household record keeping
- 8.3.4 Assist with infant and child care*

Competency 8.4: Perform special procedures**Competency Builders:*

- 8.4.1 Adapt prior knowledge of basic client care to home setting*
- 8.4.2 Assist clients with self-administration of over-the-counter and prescription medications*
- 8.4.3 Assist with procedures as instructed by health-care team*
- 8.4.4 Document observations and activities*

Unit 9: Restorative Duties**Competency 9.1: Reinforce bladder and bowel training***Competency Builders:*

- 9.1.1 Identify the purpose of bowel and bladder training
- 9.1.2 Identify the importance of patience, empathy, and positive reinforcement to the success of bladder and bowel training
- 9.1.3 Explain the importance of cooperation among members of the health care team to training success
- 9.1.4 Implement bowel and bladder programs for clients as directed
- 9.1.5 Document results

Competency 9.2: Provide range-of-motion exercises*Competency Builders:*

- 9.2.1 Identify the principles and rules governing range-of-motion exercises
- 9.2.2 Identify types of clients who require range-of-motion exercises
- 9.2.3 Apply the principles of body mechanics in performing range-of-motion exercises
- 9.2.4 Observe clients during range-of-motion exercises
- 9.2.5 Report observations
- 9.2.6 Implement measures that help prevent complications of immobility as directed

Competency 9.3: Assist in implementing behavior management/reinforcement plans*Competency Builders:*

- 9.3.1 Identify terms associated with behavior management/reinforcement theory
- 9.3.2 Identify appropriate responses to abnormal behavior
- 9.3.3 Manage/reinforce behavior in accordance with the established plan
- 9.3.4 Identify ethical concerns related to use of behavior management/reinforcement techniques

Competency 9.4: Assist in implementing communication development and reinforcement plans

Competency Builders:

- 9.4.1 Identify terms associated with alterations in clients' ability to communicate
- 9.4.2 Develop/reinforce communication in accordance with the established plan
- 9.4.3 Use devices designed to enhance communication skills
- 9.4.4 Identify appropriate responses to clients' attempts to communicate
- 9.4.5 Identify ethical concerns regarding communication and confidentiality

Competency 9.5: Provide assistance and/or training in the activities of daily living (ADL)

Competency Builders:

- 9.5.1 Demonstrate appropriate assistive devices in ADL
- 9.5.2 Assist in implementing the care plan to improve or restore ADL
- 9.5.3 Identify training needs
- 9.5.4 Document observations

Competency 9.6: Demonstrate knowledge of restorative care basics

Competency Builders:

- 9.6.1 Define restorative care
- 9.6.2 Identify the requirements of restorative care
- 9.6.3 Identify approaches to restoring clients' independence
- 9.6.4 Identify physical measures used in restorative care
- 9.6.5 Identify mechanical devices used in restorative care

**Occupational Competency
Analysis Profile:**

Employability

Unit 1: Career Development

Competency 1.1: Investigate career options

Competency Builders:

- 1.1.1 Determine interests and aptitudes
- 1.1.2 Identify career options
- 1.1.3 Research interests, knowledge, abilities, and skills needed in an occupation
- 1.1.4 Select careers that best match interests and aptitudes
- 1.1.5 Identify advantages and disadvantages of career options, including self-employment and nontraditional careers

Competency 1.2: Utilize career information

Competency Builders:

- 1.2.1 Identify a range of career information resources
- 1.2.2 Use a range of resources to obtain career information (e.g., handbooks, career materials, labor market information, and computerized career-information delivery systems)
- 1.2.3 Demonstrate knowledge of various classification systems that categorize occupations and industries (e.g., *Dictionary of Occupational Titles*)
- 1.2.4 Describe the educational requirements of various occupations
- 1.2.5 Identify individuals in selected occupations as possible information resources, role models, or mentors
- 1.2.6 Describe the impact of factors such as population, climate, employment trends, and geographic location on occupational opportunities
- 1.2.7 Assess differences in the wages, benefits, annual incomes, cost of living, and job opportunities associated with selected career options
- 1.2.8 Determine labor market projections for selected career options

Competency 1.3: Participate in a career exploration activity

Competency Builders:

- 1.3.1 Identify career exploration activities (e.g., job shadowing, mentoring, volunteer experiences, part-time employment, and cooperative education)
- 1.3.2 Compare traits, skills, and characteristics required for specific career choices with individual's traits, skills, and characteristics
- 1.3.3 Recognize potential conflicts between personal characteristics and career choice areas
- 1.3.4 Describe the impact of exploration activities on current career choices

Competency 1.4: Assess the relationship between educational achievement and career planning

Competency Builders:

- 1.4.1 Describe how skills developed in academic and vocational programs relate to career goals
- 1.4.2 Describe how education relates to the selection of a college major, further training, and/or entry into the job market
- 1.4.3 Identify skills that can apply to a variety of occupational requirements
- 1.4.4 Explain the importance of possessing learning skills in the workplace

Competency 1.5: Develop an individual career plan*Competency Builders:*

- 1.5.1 Identify career goal(s)
- 1.5.2 Identify worker conditions, education, training, and employment opportunities related to selected career goal(s)
- 1.5.3 Describe school and community resources available to help achieve career goal(s)
- 1.5.4 Identify career ladders possible within selected career goal(s)*
- 1.5.5 Identify additional experiences needed to move up identified career ladders*
- 1.5.6 Recognize that changes may require retraining and upgrading of employees' skills

Competency 1.6: Annually review/revise the individual career plan*Competency Builders:*

- 1.6.1 Identify experiences that have reinforced selection of the specific career goal(s) listed on the individual career plan
- 1.6.2 Identify experiences that have changed the specific career goal(s) listed on the individual career plan
- 1.6.3 Modify the career goal(s) and educational plans on the individual career plan
- 1.6.4 Ensure that parents or guardians provide input into the individual career plan process
- 1.6.5 Identify the correlation between the individual career plan and the actual courses to be taken in high school
- 1.6.6 Identify the correlation between the individual career plan and postsecondary training, adult education, or employment

Unit 2: Decision Making and Problem Solving**Competency 2.1: Apply decision-making techniques in the workplace***Competency Builders:*

- 2.1.1 Identify the decision to be made
- 2.1.2 Compare alternatives
- 2.1.3 Determine the consequences of each alternative
- 2.1.4 Make decisions based on values and goals
- 2.1.5 Evaluate the decision made

Competency 2.2: Apply problem-solving techniques in the workplace*Competency Builders:*

- 2.2.1 Diagnose the problem, its urgency, and its causes
- 2.2.2 Identify alternatives and their consequences in relation to the problem
- 2.2.3 Recognize multicultural and nonsexist dimensions of problem solving
- 2.2.4 Explore possible solutions to the problem using a variety of resources
- 2.2.5 Compare/contrast the advantages and disadvantages of each solution
- 2.2.6 Determine appropriate action
- 2.2.7 Implement action
- 2.2.8 Evaluate results of action implemented

Unit 3: Work Ethic

Competency 3.1: Evaluate the relationship of self-esteem to work ethic

Competency Builders:

- 3.1.1 Identify special characteristics and abilities in self and others
- 3.1.2 Identify internal and external factors that affect self-esteem
- 3.1.3 Identify how individual characteristics relate to achieving personal, social, educational, and career goals
- 3.1.4 Identify the relationship between personal behavior and self-concept

Competency 3.2: Analyze the relationship of personal values and goals to work ethic both in and out of the workplace

Competency Builders:

- 3.2.1 Distinguish between values and goals
- 3.2.2 Determine the importance of values and goals
- 3.2.3 Evaluate how one's values affect one's goals
- 3.2.4 Identify own short- and long-term goals
- 3.2.5 Prioritize own short- and long-term goals
- 3.2.6 Identify how one's values are reflected in one's work ethic
- 3.2.7 Identify how interactions in the workplace affect one's work ethic
- 3.2.8 Identify how life changes affect one's work ethic

Competency 3.3: Demonstrate work ethic

Competency Builders:

- 3.3.1 Examine factors that influence work ethic
- 3.3.2 Display initiative
- 3.3.3 Demonstrate dependable attendance and punctuality
- 3.3.4 Demonstrate organizational skills
- 3.3.5 Adhere to schedules and deadlines
- 3.3.6 Demonstrate a willingness to learn
- 3.3.7 Demonstrate a willingness to accept feedback and evaluation
- 3.3.8 Demonstrate interpersonal skills required for working with and for others
- 3.3.9 Describe appropriate employer-employee interactions for various situations
- 3.3.10 Express feelings and ideas in an appropriate manner for the workplace

Competency 3.4: Demonstrate safety skills

Competency Builders:

- 3.4.1 Practice safe work habits
- 3.4.2 Identify safety hazards
- 3.4.3 Employ preventative safety measures
- 3.4.4 Demonstrate appropriate care and use of equipment and facilities to ensure safety
- 3.4.5 Comply with safety and emergency procedures

Unit 4: Job-Seeking Skills

Competency 4.1: Prepare for employment

Competency Builders:

- 4.1.1 Identify traditional and nontraditional employment sources
- 4.1.2 Utilize employment sources
- 4.1.3 Research job opportunities, including nontraditional careers
- 4.1.4 Interpret equal employment opportunity laws
- 4.1.5 Explain the critical importance of personal appearance, hygiene, and demeanor throughout the employment process
- 4.1.6 Prepare for generic employment tests and those specific to an occupation/organization

Competency 4.2: Develop a résumé

Competency Builders:

- 4.2.1 Identify personal strengths and weaknesses
- 4.2.2 List skills and/or abilities, career objective(s), accomplishments/achievements, educational background, work experience, volunteer/community contributions, and organizational memberships
- 4.2.3 Select an acceptable résumé format
- 4.2.4 Use correct grammar and spelling and concise wording
- 4.2.5 Secure references
- 4.2.6 Complete the résumé

Competency 4.3: Complete the job application process

Competency Builders:

- 4.3.1 Explain the importance of an application form
- 4.3.2 Obtain job application forms
- 4.3.3 Demonstrate appropriate behaviors (e.g., personal appearance, hygiene, and demeanor) for obtaining job application forms in person
- 4.3.4 Describe methods for handling illegal questions on job application forms
- 4.3.5 Demonstrate legible written communication skills using correct grammar and spelling and concise wording
- 4.3.6 Return application to appropriate person
- 4.3.7 Request interview
- 4.3.8 Follow up on application status

Competency 4.4: Demonstrate interviewing skills

Competency Builders:

- 4.4.1 Investigate interview procedures
- 4.4.2 Demonstrate appropriate behaviors (e.g., appearance, hygiene, and demeanor) for the interview
- 4.4.3 Demonstrate question-and-answer techniques
- 4.4.4 Demonstrate methods for handling difficult and/or illegal interview questions
- 4.4.5 Use correct grammar and concise wording

Competency 4.5: Secure employment

Competency Builders:

- 4.5.1 Identify present and future employment opportunities within an occupation/organization
- 4.5.2 Research the organization/company
- 4.5.3 Use follow-up techniques to enhance employment potential
- 4.5.4 Evaluate job offer(s)
- 4.5.5 Respond to job offer(s)

Unit 5: Job Retention and Career Advancement Skills

Competency 5.1: Analyze the organizational structure of the workplace

Competency Builders:

- 5.1.1 Identify employer expectations regarding job performance, work habits, attitudes, personal appearance, and hygiene
- 5.1.2 Comply with company policies and procedures
- 5.1.3 Examine the role/relationship between employee and employer
- 5.1.4 Recognize opportunities for advancement and reasons for termination
- 5.1.5 Recognize the organization's ethics.

Competency 5.2: Maintain positive relations with others

Competency Builders:

- 5.2.1 Exhibit appropriate work habits and attitudes
- 5.2.2 Identify behaviors for establishing successful working relationships
- 5.2.3 Cooperate through teamwork and group participation
- 5.2.4 Demonstrate a willingness to compromise
- 5.2.5 Identify methods for dealing with harassment, bias, and discrimination based on race, color, national origin, gender, religion, disability, or age
- 5.2.6 Cooperate with authority
- 5.2.7 Accept supervision

Competency 5.3: Demonstrate accepted social and work behaviors

Competency Builders

- 5.3.1 Demonstrate a positive attitude
- 5.3.2 Demonstrate accepted conversation skills
- 5.3.3 Use good manners
- 5.3.4 Accept responsibility for assigned tasks
- 5.3.5 Demonstrate personal hygiene
- 5.3.6 Demonstrate knowledge of a position
- 5.3.7 Perform quality work

Competency 5.4: Analyze opportunities for personal and career growth**Competency Builders:*

- 5.4.1 Determine opportunities within chosen occupation/organization*
- 5.4.2 Determine other career opportunities outside chosen occupation/ organization*
- 5.4.3 Evaluate the factors involved in considering a new position within or outside an occupation/ organization*
- 5.4.4 Exhibit characteristics needed for advancement*

Unit 6: Technology in the Workplace**Competency 6.1: Demonstrate knowledge of technology issues***Competency Builders:*

- 6.1.1 Demonstrate knowledge of the characteristics of technology
- 6.1.2 Demonstrate knowledge of how technology systems are applied
- 6.1.3 Assess the impact of technology on the individual, society, and environment
- 6.1.4 Demonstrate knowledge of the evolution of technology
- 6.1.5 Identify how people, information, tools and machines, energy, capital, physical space, and time influence the selection and use of technology
- 6.1.6 Identify legal and ethical issues related to technology (e.g., confidentiality, information sharing, copyright protection)

Competency 6.2: Demonstrate skills related to technology issues*Competency Builders:*

- 6.2.1 Exhibit willingness to adapt to technological change
- 6.2.2 Utilize technological systems
- 6.2.3 Utilize a variety of resources and processes to solve technological problems
- 6.2.4 Employ higher-order thinking skills for solving technological problems
- 6.2.5 Work as a team member in solving technological problems
- 6.2.6 Use technology in a safe and responsible manner
- 6.2.7 Apply science, mathematics, communication, and social studies concepts to solve technological problems
- 6.2.8 Demonstrate ingenuity and creativity in the use of technology*
- 6.2.9 Utilize a formal method (systems approach) in solving technological problems*

Unit 7: Lifelong Learning

Competency 7.1: Apply lifelong learning practices to individual situations

Competency Builders:

- 7.1.1 Define lifelong learning
- 7.1.2 Identify factors that cause the need for lifelong learning
- 7.1.3 Identify changes that may require the retraining and upgrading of employee's skills
- 7.1.4 Identify avenues for lifelong learning
- 7.1.5 Participate in lifelong learning activities

Competency 7.2: Adapt to change

Competency Builders:

- 7.2.1 Analyze the causes and effects of change
- 7.2.2 Identify the effect of change on goals
- 7.2.3 Identify the importance of flexibility when reevaluating goals
- 7.2.4 Evaluate the need for lifelong learning experiences in adapting to change

Unit 8: Economic Education

Competency 8.1: Analyze how an economy functions as a whole

Competency Builders:

- 8.1.1 Describe how individuals and societies make choices to satisfy needs and wants with limited resources
- 8.1.2 Identify how production factors (land, labor, capital, and entrepreneurship) are used to produce goods and services
- 8.1.3 Illustrate how individuals and households exchange their resources for the income they use to buy goods and services
- 8.1.4 Explain how individuals and business firms use resources to produce goods and services to generate income
- 8.1.5 Identify characteristics of command, market, and traditional economies*
- 8.1.6 Describe how all levels of government assess taxes in order to provide services

Competency 8.2: Analyze how an economic system is a framework within which decisions are made by individuals and groups

Competency Builders:

- 8.2.1 List several individuals and groups that make economic decisions at the local, state, and national levels
- 8.2.2 Identify the important roles that local, state, and national governments play in a market economy

Continued

Competency 8.2: *Analyze how an economic system is a framework within which decisions are made by individuals and groups—Continued*

- 8.2.3 List examples of how government decisions affect individuals
- 8.2.4 Identify how geographic locations affect the political and economic systems of the world
- 8.2.5 Evaluate how markets allocate goods and services
- 8.2.6 Explain how resources, goods, and services are exchanged in markets
- 8.2.7 Explain competition and its effect on the market

Competency 8.3: *Analyze the importance of making informed personal financial decisions*

Competency Builders:

- 8.3.1 Describe the need for personal management records
- 8.3.2 Create a personal budget
- 8.3.3 Create a budget for a family of four for one month
- 8.3.4 Explain how credit affects personal/family finances
- 8.3.5 Identify steps to avoid credit problems
- 8.3.6 Make informed consumer choices in response to personal needs and wants
- 8.3.7 Identify factors that influence consumer decisions (e.g., advertisements, peer groups, price, and location)
- 8.3.8 Explain the costs and benefits for individuals of various types of taxation at the local, state, and federal levels

Unit 9: Balancing Work and Family

Competency 9.1: *Analyze the effects of family on work*

Competency Builders:

- 9.1.1 Recognize how family values, goals, and priorities are reflected in the workplace
- 9.1.2 Identify present and future family structures and responsibilities
- 9.1.3 Describe personal and family roles
- 9.1.4 Analyze concerns of working parent(s)
- 9.1.5 Examine how family responsibilities can conflict with work
- 9.1.6 Identify ways to resolve family-related conflicts
- 9.1.7 Explain how to use support systems/community resources to help resolve family-related conflicts

Competency 9.2: *Analyze the effects of work on family*

Competency Builders:

- 9.2.1 Identify responsibilities associated with paid and nonpaid work
- 9.2.2 Compare the advantages and disadvantages of multiple incomes
- 9.2.3 Explain how work can conflict with family responsibilities
- 9.2.4 Explain how work-related stress can affect families
- 9.2.5 Identify family support systems and resources

Unit 10: Citizenship in the Workplace

Competency 10.1: Exercise the rights and responsibilities of citizenship in the workplace

Competency Builders:

- 10.1.1 Identify the basic rights and responsibilities of citizenship in the workplace
- 10.1.2 Identify situations in which compromise is necessary
- 10.1.3 Examine how individuals from various backgrounds contribute to the workplace
- 10.1.4 Demonstrate initiative to facilitate cooperation
- 10.1.5 Give/receive constructive criticism to enhance cooperation

Competency 10.2: Prepare to work in a multicultural society

Competency Builders:

- 10.2.1 Identify ways to live in a multicultural society with mutual respect and appreciation for others
- 10.2.2 Examine how culture and experience create differences in people
- 10.2.3 Demonstrate respect for the contributions made by all people
- 10.2.4 Investigate personal cultural background as a means of developing self-respect
- 10.2.5 Make personal choices that reduce discrimination, isolation, and prejudice
- 10.2.6 Work effectively with people irrespective of their race, gender, religion, ethnicity, disability, age, or cultural background

Unit 11: Leadership

Competency 11.1: Evaluate leadership styles appropriate for the workplace

Competency Builders:

- 11.1.1 Identify characteristics of effective leaders
- 11.1.2 Compare leadership styles
- 11.1.3 Demonstrate effective delegation skills
- 11.1.4 Investigate empowerment concepts
- 11.1.5 Identify opportunities to lead in the workplace

Competency 11.2: Demonstrate effective teamwork skills

Competency Builders:

- 11.2.1 Identify the characteristics of a valuable team member
- 11.2.2 Identify methods of involving each team member
- 11.2.3 Contribute to team efficiency and success
- 11.2.4 Determine ways to motivate team members

Competency 11.3: Utilize effective communication skills

Competency Builders:

- 11.3.1 Identify the importance of listening
- 11.3.2 Demonstrate effective listening skills
- 11.3.3 Demonstrate assertive communication techniques
- 11.3.4 Recognize the importance of verbal and nonverbal cues and messages
- 11.3.5 Prepare written material
- 11.3.6 Analyze written material
- 11.3.7 Give/receive feedback
- 11.3.8 Communicate thoughts
- 11.3.9 Use appropriate language
- 11.3.10 Follow oral and written instructions
- 11.3.11 Demonstrate effective telephone techniques
- 11.3.12 Identify technology in communications

Unit 12: Entrepreneurship

Competency 12.1: Evaluate the role of small business

Competency Builders:

- 12.1.1 Identify the impact of small business on the local economy
- 12.1.2 Examine the relationship of small business to a national (USA) and global economy
- 12.1.3 Identify factors that contribute to the success of small business
- 12.1.4 Identify factors that contribute to the failure of small business
- 12.1.5 Identify the components of a business plan

Competency 12.2: Examine entrepreneurship as a personal career option

Competency Builders:

- 12.2.1 Evaluate personal interests and skills
- 12.2.2 Compare personal interests and skills with those necessary for entrepreneurship
- 12.2.3 Determine motives for becoming an entrepreneur
- 12.2.4 Identify the advantages and disadvantages of owning a small business
- 12.2.5 Compare business ownership to working for others

Notes

Academic Job Profile

The Purpose of Job Profiling

Developed by American College Testing (ACT), the purpose of the Job Profiling process is to identify the **level** of applied academic skills that, according to business and industry, students must master to qualify for and be successful in their occupation of choice. The results of Job Profile "leveling" can help teachers to better target instruction toward their students' needs.

As part of the Ohio Vocational Competency Assessment (OVCA) program, the Vocational Instructional Materials Laboratory (VIML) at The Ohio State University has conducted Job Profiling workshops in which representatives of business, industry, labor, and community organizations identified the academic skill levels needed by entry-level workers in the occupational areas covered by the OCAPs. The Job Profiling, which was carried out in spring 1994 and spring 1995, was sponsored by the Ohio Department of Education, Division of Vocational and Adult Education.

OVCA—What Is It?

The Ohio Vocational Competency Assessment (or OVCA) package consists of two assessment components: OCAP and Work Keys. Together they measure entry-level occupational, academic, and employability skills. All OVCA items are criterion-referenced, use a multiple-choice format, and are administered using a traditional paper-and-pencil method. The OVCA is designed to do the following:

- Provide one dimension of a multi-assessment strategy for career passport credentialing
- Evaluate learner readiness for jobs requiring specific occupational, academic, and employability skills
- Assist educators in curriculum development
- Provide state-aggregated learning gain scores to comply with the regulations in the Carl D. Perkins Vocational and Applied Technology Act of 1990

OCAP. The OCAP component of OVCA assesses students in occupational skills—employment requirements—in a particular occupational area. Assessment is based on the core competencies identified through the OCAP process, and each multiple-choice assessment item is correlated to those essential competencies.

Work Keys. The Work Keys component, developed by ACT, measures students' applied academic skills. All OVCA packages contain two Work Keys assessments:

- *Applied Mathematics* measures students' ability to analyze, set up, and solve math problems typically found in the workplace.
- *Locating Information* measures students' ability to use graphic documents to insert, extract, and apply information.

In addition, certain taxonomies will use the following Work Keys assessments:

- *Reading for Information* will be used by Business, Marketing, Home Economics, Health Education, and Cosmetology taxonomies.
- *Applied Technology* will be used by Trade and Industrial and Agricultural Education taxonomies.

Other optional Work Keys assessments, not included in the basic OVCA package, are *Teamwork*, *Listening*, and *Writing*.

Each Work Keys assessment is further broken down into four to five levels of achievement, with higher numbers indicating higher achievement in the assessed skill (descriptions of the levels for each Work Keys assessment are provided on pp. 43-49). For each academic skill, the Job Profiling process identifies the level required for successful entry into an occupational area.

Job Profiling—How It Works

VIML's Job Profiling process was initiated by mailing surveys to current workers in OCAP occupations all across Ohio. The survey's purpose: to have actual workers in specific occupations rate job tasks according to each task's frequency and criticality—that is, the amount of time spent performing each task relative to other tasks and the importance of each task to overall job performance.

To complete the survey, participants examined OCAP competencies for their occupation. Based on the survey's results, VIML staff produced a list of the most critical competencies in each occupation.

The next stage of Job Profiling was to convene committees of subject-matter experts to perform "leveling," which involved the following tasks:

- Examining the frequency and criticality competency lists for an occupation
- Reviewing the levels associated with each of the seven Work Keys academic skills: *Locating Information*, *Reading for Information*, *Applied Mathematics*, *Applied Technology*, *Listening*, *Writing*, and *Teamwork*
- Identifying the level of skill students must master relative to each Work Keys academic skill in order to successfully perform the occupational competencies

Finally, in 1995, the initial leveling of Work Keys academic skills for the occupational area covered by this OCAP was revalidated by the new panel of expert workers convened to update the OCAP (see inside back cover).

Example of Job Profiling

For every occupational area, there are shaded graphs to represent each of the seven Work Keys academic skills. Each graph shows the range of levels for that particular skill; the shading represents the academic skill level required by an entry-level worker in that occupation, as determined by the Job Profiling committee. For example:

Applied Mathematics



In the example shown, Applied Mathematics has a skill range of 3–7. The required skill level, determined by Job Profiling and shown by the highlighting, is 6.

Academic Job Profile: Nurse Aide

Applied Mathematics



Locating Information



Reading for Information



Applied Technology



Teamwork



Listening



Writing



NOTE: Definitions of each level in each of the seven academic skill areas are provided on the pages that follow.

Levels of Work Keys Defined

The skills needed to achieve each level for each of the seven Work Keys* academic skills are as follows.

Applied Mathematics

Applied Mathematics measures skill in applying mathematical reasoning to work-related problems. There are five levels of complexity, 3 through 7, with Level 3 being the least complex and Level 7 the most complex. The levels build on each other, each incorporating the skills at the preceding levels.

Level 3

- Perform basic mathematical operations (addition, subtraction, multiplication, and division) and conversions from one form to another, using whole numbers, fractions, decimals, or percentages.
- Translate simple verbal problems into mathematical equations.
- Directly apply logical information provided to solve problems, including those with measurements and dollars and cents.

Level 4

- Perform one or two mathematical operations (such as addition, subtraction, or multiplication) on several positive or negative numbers. (Division of negative numbers is not covered until Level 5.)
- Add commonly known fractions, decimals, or percentages (e.g., $\frac{1}{2}$, .75, 25%) or add three fractions that share a common denominator.
- Calculate averages, simple ratios, proportions, and rates, using whole numbers and decimals.
- Reorder verbal information before performing calculations.
- Read simple charts or graphs to obtain information needed to solve a problem.

Level 5

- Look up and calculate single-step conversions within English or non-English measurement systems (e.g., converting ounces to pounds or centimeters to meters) or between measurement systems (e.g., converting centimeters to inches).
- Make calculations using mixed units (e.g., hours and minutes).
- Determine what information, calculations, and unit conversions are needed to find a solution.

Level 6

- Calculate using negative numbers, fractions, ratios, percentages, mixed numbers, and formulas.
- Identify and correct errors in calculations.
- Translate complex verbal problems into mathematical expressions, using considerable setup and multiple-step calculations or conversions.

Level 7

- Solve problems requiring multiple steps of logic and calculation.
- Solve problems involving more than one unknown, nonlinear functions (e.g., rate of change), and applications of basic statistical concepts (e.g., error of measurement).
- Locate errors in multiple-step calculations.
- Solve problems with unusual content or format, or with incomplete or implicit information.

*Work Keys Score Interpretation Guide. © 1994 by American College Testing (ACT). Used with permission.

Locating Information

Locating Information measures skill in using information taken from workplace graphics such as diagrams, blueprints, floor plans, tables, forms, graphs, charts, and instrument gauges. There are four levels of complexity, 3 through 6, with Level 3 being the least complex and Level 6 the most complex. The levels build on each other, each incorporating the skills at the preceding levels.

Level 3

- Find one or two pieces of information in elementary workplace graphics, such as simple order forms, bar graphs, tables, flowcharts, and floor plans.
- Fill in one or two pieces of information that are missing from elementary workplace graphics.

Level 4

- Find several pieces of information in straightforward workplace graphics, such as basic order forms, line graphs, tables, instrument gauges, maps, flowcharts, and diagrams.
- Summarize and/or compare information and trends in a single straightforward graphic.
- Summarize and/or compare information and trends among more than one straightforward workplace graphic, such as a bar chart and a data table showing related information.

Level 5

- Summarize and/or compare information and trends in single complicated workplace graphics, such as detailed forms, tables, graphs, maps, instrument gauges, and diagrams.
- Summarize and/or compare information and trends among more than one complicated workplace graphic, such as a bar chart and a data table showing related information.

Level 6

- Make decisions, draw conclusions, and/or apply information to new situations using several related and complex workplace graphics that contain a great amount of information or have challenging presentations (e.g., very detailed graphs, charts, tables, forms, maps, blueprints, diagrams).

Reading for Information

Reading for Information measures skill in reading and understanding work-related reading materials. There are five levels of complexity, 3 through 7, with Level 3 being the least complex and Level 7 the most complex. Although Level 3 is the least complex, it still represents a level of reading skill well above "no skill at all." The levels build on each other, each incorporating the skills at the preceding levels.

Level 3

- Identify uncomplicated key concepts and simple details.
- Recognize the proper placement of a step in a sequence of events, or the proper time to perform a task.
- Identify the meaning of words that are defined within a passage.
- Identify the meaning of simple words that are not defined within a passage.
- Recognize the application of instructions from a passage to situations that are described in the passage.

Level 4

- Identify details that are more subtle than those in Level 3.
- Recognize the application of more complex instructions, some of which involve several steps, to described situations.
- Recognize cause-effect relationships.

Level 5

- Identify the paraphrased definition of jargon or technical terms that are defined in a passage and recognize the application of jargon or technical terms to stated situations.
- Recognize the definition of acronyms that are defined in a passage.
- Identify the appropriate definition of words with multiple meanings.
- Recognize the application of instructions from a passage to new situations that are similar to the situations described in the reading materials.
- Recognize the applications of more complex instructions to described situations, including conditionals and procedures with multiple steps.

Level 6

- Recognize the application of jargon or technical terms to new situations.
- Recognize the application of complex instructions to new situations.
- Recognize the less-common meaning of a word with multiple meanings from context.
- Generalize from a passage to situations not described in the passage.
- Identify implied details.
- Explain the rationale behind a procedure, policy, or communication.
- Generalize from a passage to a somewhat similar situation.

Level 7

- Recognize the definitions of difficult, uncommon jargon or technical terms from context.
- Generalize from a passage to situations neither described in nor completely similar to those in a passage.

Applied Technology

Applied Technology measures skill in solving problems of a technological nature, involving the basic principles of mechanics, electricity, fluid dynamics, and thermodynamics as they apply to machines and equipment found in the workplace. There are four levels of complexity, 3 through 6, with Level 3 being the least complex and Level 6 the most complex. Although Level 3 is the least complex, it still represents a level of applied technology skill well above "no skill at all." The levels build on each other, each incorporating the skills at the preceding levels.

Level 3

- Apply the elementary physical principles underlying the operation of uncomplicated systems or tools.
- Recognize and identify relevant aspects of simple problems that involve one uncomplicated system or tool.
- Select appropriate methods or materials needed to solve problems.

Level 4

- Recognize, identify, and order relevant aspects of one moderately complex system or more than one uncomplicated system.
- Evaluate alternative solutions to determine the most appropriate one for the situation presented.

Level 5

- Solve problems based on one complex system, or one or more uncomplicated tools or systems.
- Understand and apply moderately difficult principles of mechanics, electricity, thermodynamics, and fluid dynamics, in addition to understanding complex machines and systems.
- Recognize, identify, and order relevant aspects of a problem before reaching an appropriate solution.

Level 6

- Solve problems that do not contain all the information needed to solve them, and/or in which the information provided may be out of logical order.
- Solve problems that contain extraneous information.
- Solve problems involving one or more tools or systems having a wide range of complexity.
- Apply difficult physical principles.
- Understand and correctly interpret the interaction of several complex systems.

Listening

Listening measures skill in listening to and understanding work-related messages; receiving information from customers, coworkers, or suppliers; and then writing down the information to communicate it to someone else. Students demonstrate their ability to distinguish and communicate critical information and noncritical information.

Critical information consists of those details that the recipient of the message must have in order to understand the message and act upon it (e.g., names, phone numbers, addresses, times). **Non-critical information** can improve a message by providing details that further explain the message or its tone, but the absence of this noncritical information does not interfere with the recipient's ability to understand and accurately act upon the message. Each *Listening* level describes the **content and quality** of messages students write to describe an audio message.

Level 0

- No meaningful information, or totally inaccurate information.

Level 1

- Minimal pertinent information; enough context to provide clues as to gist of situation or source of further information.

Level 2

- Some pertinent information; may have incorrect critical information, but sketch of the situation is correct.

Level 3

- All the critical information that is present is correct; may be missing a few pieces of critical information.

Level 4

- All critical information is given and is correct; may be missing subtle details or tone; may have incorrect noncritical information that does not interfere with central meaning.

Level 5

- All critical information is present and correct; response conveys insight into situation through tone and/or subtle details.

Writing

Writing measures skill at writing work-related messages; receiving information from customers, co-workers, or suppliers; and then writing down the information to communicate it to someone else. Each *Writing* level rates the **writing mechanics** (such as sentence structure and grammar) and **writing style** of messages students write to describe an audio message.

Level 0

- An attempt is made at the message, but the message is completely garbled with no recognizable sentence structure.

Level 1

- Message conveyed inadequately; overall lack of proper sentence structure.

Level 2

- Message conveyed inadequately; weak sentence structure; large number of mechanical errors.

Level 3

- Message conveyed clearly; most sentences complete; some mechanical errors.

Level 4

- Message conveyed clearly; all sentences are complete; may have a few minor mechanical errors; may have a choppy style.

Level 5

- Message conveyed clearly; good sentence structure; no mechanical errors; highly appropriate for business setting and situation; smooth, logical style.

Teamwork

Teamwork measures skill in choosing behaviors and/or actions that simultaneously support team interrelationships and lead toward the accomplishment of work tasks. There are four levels of complexity, 3 through 6, with Level 3 being the least complex and Level 6 the most complex. Although Level 3 is the least complex, it still represents a level of teamwork skill well above "no skill at all." The levels build on each other, each incorporating the skills at the preceding levels.

Level 3

- Identify team goals and ways to work with other team members to accomplish those goals.
- Choose actions that support the ideas of other team members to accomplish team goals.
- Recognize that a team is having problems finishing a task and identify the cause of those problems.

Level 4

- Identify the organization of tasks and the time schedule that would help accomplish team goals efficiently and effectively.
- Select approaches that accept direction from other team members in order to accomplish tasks and to build and keep up good team relations.
- Identify behaviors that show appreciation for the personal and professional qualities of other team members and respect for their diversity.

Level 5

- Identify courses of action that give direction to other team members effectively.
- Choose approaches that encourage and support the efforts of other team members to further team relationships and/or task accomplishment.
- Consider the possible effects of alternative behaviors on both team relationships and team accomplishments and select the one that would best help the team meet its goals.

Level 6

- Identify the focus of team activity and select a new focus if that would help the team meet its goals more effectively.
- Select approaches that show the willingness to give and take direction as needed to further team goals (e.g., recognize the organization of team members' tasks that would best serve the larger goals of the team).
- Choose approaches that encourage a team to act as a unit and reach agreement when discussing specific issues.
- Identify actions that would help manage differences of opinion among team members, moving the team toward its goals while valuing and supporting individual diversity.

Academic Competencies

Total List of Academic Competencies

Three products of the Ohio Department of Education, Division of Curriculum, Instruction, and Professional Development, describe the academic skills that should be possessed by each student at the end of each grade level:

- *Model Competency-Based Language Arts Program*
- *Model Competency-Based Mathematics Program*
- *Model Competency-Based Science Program*

The following lists were derived from the academic competencies delineated for Grades 9-12 in these documents. Although the competencies are listed separately by grade level in the original documents, the levels were combined—and in some cases refined—for OCAP purposes, any overlap was eliminated, and a numbering system was imposed for ease of reference.

During the course of the OCAP workshops, each of the representatives from business, industry, labor, and community-based organizations was given a copy of these lists of academic competencies and instructed to circle the competencies that an entry-level employee should possess. The results from each panel were tallied to identify those required academic competencies most crucial to entry level in each specific occupational area. The results for this OCAP are presented on pp. 67-68.

Unit: Communications Skills

Subunit: Reading—Structure

Competencies:

- RS1 Exhibit knowledge of language structure
- RS2 Recognize that there may be more than one interpretation of reading selections
- RS3 Recognize various literary devices (e.g., metaphor, simile, personification, hyperbole, pun, alliteration)
- RS4 Recognize and discuss literary elements (e.g., plot, dialogue, theme, setting, characterization)
- RS5 Develop and use an increasingly sophisticated vocabulary gained through context
- RS6 Apply knowledge of language structure to reading
- RS7 Explain why there may be more than one interpretation of reading selections
- RS8 Recognize effect of literary devices on meaning
- RS9 Analyze author's use of literary elements
- RS10 Recognize relationship of structure to meaning
- RS11 Describe various interpretations and levels of meaning in reading selections (e.g., symbolism, nuance)
- RS12 Characterize author's use of literary devices
- RS13 Characterize use of literary techniques (e.g., irony, satire, allegory, onomatopoeia)
- RS14 Critique a variety of literature with regard to plot, dialogue, theme, setting, and characterization
- RS15 Apply an expanding vocabulary gained through reading
- RS16 Explain various interpretations and levels of meaning in reading selections (e.g., symbolism, nuance)
- RS17 Analyze use of literary devices (e.g., extended metaphor, simile, personification, hyperbole, pun, alliteration)
- RS18 Understand use of literary techniques (e.g., irony, satire, allegory, onomatopoeia)
- RS19 Analyze and synthesize pieces of literature with regard to plot, dialogue, theme, setting, and characterization

Subunit: Reading—Meaning Construction

Competencies:

- RM1 Demonstrate ability to recognize appropriate pre-reading strategies
- RM2 Describe effectiveness of a reading selection
- RM3 Read to clarify personal thinking and knowledge
- RM4 Support interpretation of text by locating and citing specific information
- RM5 Develop personal response to a variety of literary works
- RM6 Recognize diverse literary interpretations
- RM7 Engage in self-selected reading activities
- RM8 Confirm and extend meaning in reading by researching new concepts and facts
- RM9 Self-monitor and apply corrective strategies when communication has been interrupted or lost
- RM10 Use features of literary genres to extend meaning
- RM11 Assess effectiveness of a selection read
- RM12 Use reading as a possible problem-solving strategy to clarify personal thinking and knowledge
- RM13 Use knowledge of semantic elements (e.g., figurative language, denotation, connotation, dialect) to clarify meaning when reading
- RM14 Predict, recognize, interpret, and analyze themes based on familiarity with author's work
- RM15 Compare and contrast literary genres
- RM16 Assess validity and quality of selection read (e.g., predict, summarize, analyze, infer)
- RM17 Clarify meaning when reading, using knowledge of literary devices, stylistic diction, and other semantic elements
- RM18 Compare personal reaction to critical assessment of a literary selection
- RM19 Assess validity of diverse literary interpretations
- RM20 Use reference books to find, evaluate, and synthesize information
- RM21 Identify tone of a literary work (e.g., ironic, serious, conversational, humorous)
- RM22 Critique validity of diverse literary interpretations
- RM23 Integrate personal reaction to and critical assessment of a literary selection

Subunit: Reading—Application

Competencies:

- RA1 Select and read material for personal enjoyment and information
- RA2 Read a variety of complete, unabridged works (e.g., self-selected or assigned stories, essays, nonfiction, plays, novels, poetry)
- RA3 Employ various reading strategies (e.g., scanning, skimming, reviewing, questioning, testing, retaining) according to purpose
- RA4 Participate in selection of books, materials, and topics for literature study groups
- RA5 Develop and apply knowledge of the interrelationship of concepts (e.g., construction of webs, graphs, timelines)
- RA6 Read selections from a variety of styles and formats, recognizing that style and format influence meaning
- RA7 Extend value of reading, writing, speaking, viewing, and listening by pursuing, through reading, new concepts and interests developed as a result of these activities
- RA8 Read extensively from the works of a particular author, and explain elements of author's style

Subunit: Reading—Multidisciplinary

Competencies:

- RM1 Connect themes and ideas across disciplines through literature
- RM2 Read to facilitate learning across curriculum
- RM3 Read to develop awareness of human rights and freedom
- RM4 Participate actively in a community of learners

- RM5 Recognize and explain interaction between literature and various cultural domains (e.g., social, technological, political, economic)
- RM6 Explore and analyze a variety of cultural elements, attitudes, beliefs, and value structures by reading and experiencing our diverse literary tradition, including works by men and women of many racial, ethnic, and cultural groups
- RM7 Value thinking and language of others
- RM8 Relate literature to historical period about which or in which it was written
- RM9 Read to facilitate content learning

Subunit: Writing—Structure

Competencies:

- WS1 Develop and expand a repertoire of organizational strategies (e.g., narration, comparison/contrast, and description) through practice and discussion
- WS2 Clarify word choice according to audience, topic, and purpose
- WS3 Locate and correct errors in usage, spelling, and mechanics (e.g., subject-verb agreement, parallel construction, pronoun reference, punctuation, capitalization, sentence structure) using a variety of resources
- WS4 Recognize information gained from primary and secondary sources
- WS5 Develop writing that contains ordered, related, well-developed paragraphs with sentences of varied lengths and patterns
- WS6 Use information from a variety of sources to develop an integrated piece of writing
- WS7 Evaluate and revise writing to focus on such things as audience, tone, and purpose
- WS8 Recognize differences between documentation and reference list styles
- WS9 Develop extended pieces of writing that contain ordered, related, well-developed paragraphs with sentences of varied lengths and patterns
- WS10 Select from a repertoire of organization strategies a pattern appropriate to a topic (e.g., narration, example, detail, comparison/contrast, classification)
- WS11 Synthesize information from a variety of sources to construct meaning
- WS12 Refine word choice and tone according to audience, situation, and purpose
- WS13 Appropriately cite information gained from primary and secondary sources
- WS14 Use style manuals or software to prepare documentation and reference lists
- WS15 Develop effectively organized pieces of expository writing containing strong voice, clear thesis, and well-developed ideas
- WS16 Identify organization patterns appropriate to writing topic
- WS17 Respond to others' suggested revisions to a writing piece

Subunit: Writing—Meaning Construction

Competencies:

- WM1 Demonstrate knowledge of the recursive nature of the writing process by applying it appropriately to various topics, situations, and audiences (e.g., making connections between prior knowledge and new information, consulting other sources)
- WM2 Develop criteria for writing evaluation using scoring guides (e.g., rubric/holistic scale, primary trait scoring) and peer/teacher assistance to clarify meaning
- WM3 Respond to others' suggested revisions to a piece of writing (e.g., self-question, re-read, revise)
- WM4 Use word processing, graphics, and publishing as aids for constructing meaning in writing
- WM5 Engage in self-initiated writing activities
- WM6 Incorporate personal criteria with generally accepted standards for writing evaluation
- WM7 Evaluate, analyze, and synthesize information for writing
- WM8 Evaluate own writing using personal and established scoring criteria
- WM9 Assess personal/peer revisions to a writing piece
- WM10 Recognize and refine personal writing styles

Subunit: Writing—Application

Competencies:

- WA1 Apply appropriate writing techniques (e.g., prewriting, drafting, revising, editing, presenting) suitable for varied writing tasks
- WA2 Use sentence-combining techniques to improve syntactic fluency and maturity
- WA3 Write in response to prompted and self-selected topics in practical, persuasive, descriptive, narrative, and expository domains
- WA4 Develop personal voice in writing
- WA5 Consider audience and purpose for writing
- WA6 Develop criteria for selection and potential development of topic
- WA7 Write in a journal or learning log to clarify personal thinking and knowledge
- WA8 Apply an expanding vocabulary gained through writing
- WA9 Make judicious use of reference sources (e.g., dictionary, thesaurus, online database, encyclopedia)
- WA10 Demonstrate an appreciation for aesthetically pleasing language through word choice and style
- WA11 Apply revising and editing strategies needed for writing task
- WA12 Vary sentence lengths and patterns
- WA13 Refine personal voice in writing
- WA14 Vary styles and formats for intended purpose and audience
- WA15 Apply criteria for selection and development of topic
- WA16 Participate in peer review of writing in progress
- WA17 Use transitions between sentences, ideas, and paragraphs in writing
- WA18 Revise and edit papers extensively in preparation for presentation/publication
- WA19 Develop a variety of genres (e.g., fantasy, science fiction, short stories, poetry)
- WA20 Focus writing and tone on such elements as audience, situation, and purpose
- WA21 Develop topic fully and appropriately
- WA22 Use writing process to clarify personal thinking and knowledge
- WA23 Apply appropriate recursive writing process as suggested by writing task and writer's process
- WA24 Develop an extended piece of writing (e.g., story, narrative poem, autobiography, novel, research paper)
- WA25 Revise writing and tone to assure focus on such elements as audience, situation, and purpose
- WA26 Use writing process to write reflectively

Subunit: Writing—Multidisciplinary

Competencies:

- WM1 Use writing process for learning across curriculum
- WM2 Use writing process to demonstrate knowledge of need for human rights and freedom
- WM3 Value and apply collaborative skills in the writing process
- WM4 Write in response to reading, speaking, viewing, and listening
- WM5 Use multidisciplinary resources in writing projects
- WM6 Use writing process to facilitate learning across curriculum
- WM7 Recognize value of and engage in collaboration in the writing process
- WM8 Use communication processes to develop a published writing piece in collaboration with others
- WM9 Record experiences and observations related to content learning
- WM10 Apply collaborative skills in the writing process
- WM11 Write collaboratively with peers
- WM12 Use cross-disciplinary resources in writing projects

Subunit: Listening/Visual Literacy—Structure

Competencies:

- LS1 Listen to and view a wide variety of genres (e.g., mystery, drama, poetry)
- LS2 Become aware of an author's style through listening to and viewing a variety of works

- LS3 Recognize correct and appropriate grammar, diction, and syntax
- LS4 Expand vocabulary through listening to and viewing varied media (e.g., recordings, films, music, news broadcasts)
- LS5 Recognize beauty of language
- LS6 Enhance recognition of an author's style through listening to and viewing a variety of works
- LS7 Recognize use and misuse of language in media
- LS8 Refine knowledge of style through listening to and viewing multiple works by the same author
- LS9 Expand and refine grammar, diction, and syntax through listening
- LS10 Compare authors' styles through viewing and listening to their works
- LS11 Expand knowledge of complex grammar, diction, and syntax issues

Subunit: Listening/Visual Literacy—Meaning Construction

Competencies:

- LM1 Develop critical thinking skills necessary to evaluate media and assess oral presentations
- LM2 Compare new oral texts to past experiences and knowledge in order to enhance comprehension
- LM3 Recognize how rhythmic patterns, silence, and cadences enhance quality of speech and literature
- LM4 Focus listening and viewing on themes and/or plots
- LM5 Gather information from listening and viewing experiences to enhance research
- LM6 Use critical thinking skills to evaluate media and oral presentations
- LM7 Use prior knowledge and experiences to facilitate comprehension of new oral texts
- LM8 Identify rhythmic and time patterns in speech and literature
- LM9 Identify and analyze themes and/or plots when listening and viewing
- LM10 Use information gathered from listening and viewing experiences to expand research
- LM11 Enhance use of critical thinking skills to evaluate media and oral presentations
- LM12 Consider prior knowledge and experiences when attempting to understand the meaning of new texts
- LM13 Appreciate rhythmic and time patterns of speech and literature
- LM14 Select viewing and listening materials to support written text
- LM15 Evaluate media and oral presentations analytically and critically
- LM16 Organize prior knowledge and experiences to comprehend new texts
- LM17 Organize and use viewing and listening materials to support written text

Subunit: Listening/Visual Literacy—Application

Competencies:

- LA1 Listen attentively during oral reading
- LA2 Use media as stimuli for learning and thinking
- LA3 Develop knowledge of structure through art, music, and literature
- LA4 Use electronic media to enhance and highlight language learning
- LA5 Listen and view for entertainment and enjoyment
- LA6 Use technology and other media (e.g., videos, posters, maps, graphs, t-shirts) as means of expressing ideas

Subunit: Listening/Visual Literacy—Multidisciplinary

Competencies:

- LM1 Facilitate learning across curriculum through critical listening and viewing
- LM2 Engage in individual, small-group, and whole-group listening and viewing activities
- LM3 Develop language arts (e.g., viewing, listening) projects collaboratively
- LM4 Investigate language and cultural differences through listening and viewing activities
- LM5 Participate in a community of learners through productive listening

Subunit: Oral Communication—Structure

Competencies:

- OS1 Refine oral communication skills (e.g., voice modulation, eye contact, body language)
- OS2 Demonstrate knowledge of grammar, usage, and syntax when presenting
- OS3 Select topics and vocabulary suitable to audience
- OS4 Organize notes and ideas for speaking (e.g., cause-effect, chronological, exemplification)
- OS5 Use language imaginatively (e.g., word games, puns, limericks)
- OS6 Modulate voice to enhance meaning when interpreting literature orally
- OS7 Organize notes and ideas for formal, semiformal, and informal presentations of information
- OS8 Refine speaking techniques for formal, semiformal, and informal settings
- OS9 Develop repertoire of organizational strategies for presenting information orally
- OS10 Expand vocabulary to fit topic
- OS11 Select topics suitable to audience, situation, and purpose
- OS12 Select appropriate strategies when organizing notes and ideas for speaking

Subunit: Oral Communications—Meaning Construction

Competencies:

- OM1 Make connections between prior knowledge and new information for oral presentations
- OM2 Participate in informal speaking activities (e.g., offering opinions, supporting statements, questions, clarification, entertainment)
- OM3 Use interviewing techniques to gather information
- OM4 Communicate orally to entertain and to inform
- OM5 Participate in group communication activities (e.g., debates, panel discussions, negotiations, book-sharing, roundtables, cooperative/collaborative groups)
- OM6 Take and organize notes when preparing speech/presentation
- OM7 Interpret texts orally to illustrate meaning
- OM8 Respond to needs of various audiences
- OM9 Gather and assess information for speaking
- OM10 Communicate orally to inform and persuade
- OM11 Prepare and deliver formal speech/presentation
- OM12 Participate in a variety of oral interpretations
- OM13 Assess needs of audience, and adjust language and presentation according to their knowledge
- OM14 Analyze and synthesize information for speaking
- OM15 Describe effectiveness of a literary selection
- OM16 Describe topic or idea in order to clarify personal/audience thinking
- OM17 Analyze and synthesize information gathered from a variety of sources (e.g., interviews, hypermedia, reference works) for speaking
- OM18 Describe validity and/or quality of a literary selection and justify selection
- OM19 Interpret orally a variety of literature
- OM20 Describe topic or idea to clarify meaning for others

Subunit: Oral Communication—Application

Competencies:

- OA1 Become proficient at using interviewing techniques
- OA2 Give an oral interpretation for a specific audience
- OA3 Develop and apply oral communication skills for cooperative/collaborative learning
- OA4 Use oral communication for a variety of purposes and audiences (e.g., negotiations, book reviews, rationales)
- OA5 Develop and apply decision-making strategies
- OA6 Practice interviewing techniques
- OA7 Apply interviewing techniques to purposeful interviews
- OA8 Focus oral interpretation on a specific audience

Subunit: Oral Communications—Multidisciplinary

Competencies:

- OM1 Value thinking and language of others
- OM2 Develop oral projects collaboratively
- OM3 Be involved in individual, small-group, and whole-group language activities
- OM4 Participate actively in a community of learners
- OM5 Investigate language and cultural differences through oral language activities

Unit: Mathematics Skills

Subunit: Numbers and Number Relations

Competencies:

- NR1 Compare, order, and determine equivalence of real numbers
- NR2 Estimate answers, compute, and solve problems involving real numbers
- NR3 Compare and contrast real number system, rational number system, and whole number system
- NR4 Extend knowledge to complex number system, and develop facility with its operation

Subunit: Measurement

Competencies:

- M1 Estimate and use measurements
- M2 Understand the need for measurement and the probability that any measurement is accurate to some designated specification
- M3 Understand and apply measurements related to power and work
- M4 Understand and apply measurement concepts of distance-rate-time problems and acceleration problems with real-world experiments
- M5 Use real experiments to investigate elasticity, heat, sound, electricity, magnetism, light, acceleration, velocity, energy, and gravity
- M6 Use real-world problem situations involving mass and weight
- M7 Use real-world problem situations involving simple harmonic motion
- M8 Establish ratios with and without common units
- M9 Construct and interpret maps, tables, charts, and graphs as they relate to real-world mathematics
- M10 Understand and solve rate-change problems
- M11 Understand and solve right triangle relationships as they relate to measurement—specifically those that deal with the Pythagorean theorem
- M12 Graph and interpret ordered pairs
- M13 Compute total sales from a variety of items
- M14 Comprehend and compute rates of growth or decay
- M15 Comprehend, compute, and interpret real problems involving annuities
- M16 Develop an ability to identify real problems and provide possible solutions
- M17 Express and apply different types of measurement scales
- M18 Determine area and volume

NOTE: The math subunit on problem solving was not included on this list since it should be a continuing thread throughout all instruction rather than a separate set of competencies.

Subunit: Estimation and Mental Computation

Competencies:

- E1 Use estimation to eliminate choices in multiple-choice tests
- E2 Use estimation to determine reasonableness of problem situations in a wide variety of applications
- E3 Estimate shape of graphs of various functions and algebraic expressions
- E4 Use mental computation when computer and calculator are inappropriate

Subunit: Data Analysis and Probability

Competencies:

- D1 Organize data into tables, charts, and graphs
- D2 Understand and apply measures of central tendency, variability, and correlation
- D3 Use curve fitting to predict from data
- D4 Use experimental or theoretical probability, as appropriate, to represent and solve problems involving uncertainty
- D5 Use computer simulations and random number generators to estimate probabilities
- D6 Test hypotheses using appropriate statistics
- D7 Read, interpret, and use tables, charts, and graphs to identify patterns, note trends, draw conclusions, and make predictions
- D8 Identify probabilities of events involving unbiased objects
- D9 Use sampling and recognize its role in statistical claims
- D10 Design a statistical experiment to study problem, conduct experiment, and interpret and communicate outcomes
- D11 Describe normal curve in general terms, and use its properties
- D12 Create and interpret discrete probability distributions
- D13 Understand concept of random variable
- D14 Apply concept of random variable to generate and interpret probability distributions, including binomial, uniform, normal, and chi square

Subunit: Algebra

Competencies:

- A1 Describe problem situations by using and relating numerical, symbolic, and graphical representations
- A2 Use language and notation of functions in symbolic and graphing settings
- A3 Recognize, relate, and use the equivalent ideas of zeros of a function, roots of an equation, and solution of an equation in terms of graphical and symbolic representations
- A4 Describe and use logic of equivalence in working with equations, inequalities, and functions
- A5 Develop graphical techniques of solution for problem situations involving functions
- A6 Explore and describe characterizing features of functions
- A7 Make arguments and proofs in algebraic settings
- A8 Factor difference of two squares
- A9 Determine slope, midpoint, and distance
- A10 Explore and combine rational functions
- A11 Explore factoring techniques
- A12 Solve quadratic equations by factoring and formula
- A13 Set up and solve linear equations
- A14 Solve systems of linear equations with two variables
- A15 Describe geometric situations and phenomena using variables, equations, and functions
- A16 Describe measures of central tendency, mean, median, mode, and variance algebraically and graphically
- A17 Represent inequalities on the number line and in the coordinate plane
- A18 Use coordinate arguments in making geometric proofs

- A19 Symbolize transformations of figures and graphs
- A20 Explore geometric basis for functions of trigonometry
- A21 Graph linear functions
- A22 Develop and use vectors to represent direction and magnitude, including operations
- A23 Use polar and parametric equations to describe, graph, and solve problem situations
- A24 Represent sequences and series as functions both algebraically and graphically
- A25 Explore recursive functions and procedures using spreadsheets, other computer utilities, and notions appropriate to these problem situations
- A26 Describe and solve algebraic situations with matrices
- A27 Describe and use inverse relationship between functions, including exponential and logarithmic
- A28 Analyze and describe errors (and their sources) that can be made when using computers and calculators to solve problems
- A29 Decide whether problem situation is best solved using computer, calculator, paper and pencil, or mental arithmetic/estimation techniques
- A30 Explore relationships between complex numbers and vectors
- A31 Make arguments concerning limits, convergence and divergence in contexts involving sequences, series, and other types of functions
- A32 Represent transformations in the plane with matrices
- A33 Contrast and compare algebras of rational, real, and complex numbers with characteristics of a matrix algebra system
- A34 Construct polynomial approximations of a function over specified intervals of convergence
- A35 Examine complex numbers as zeros of functions
- A36 Translate verbal statements into symbolic language
- A37 Simplify algebraic expressions
- A38 Use laws and exponents (including scientific notation)
- A39 Expand and extend idea of vectors and linear algebra to higher dimensional situations
- A40 Use the idea of independent basis elements for a vector space and associated fundamental concepts of finite dimensional linear algebra
- A41 Develop and communicate arguments about limit situations
- A42 Use matrices to describe and apply transformations
- A43 Develop and use polar and parametric equations to represent problem situations
- A44 Explore proofs by mathematical induction

Subunit: Geometry

Competencies:

- G1 Create and interpret drawings of three-dimensional objects
- G2 Represent problem situations with geometric models and apply properties of figures
- G3 Apply Pythagorean theorem
- G4 Demonstrate knowledge of angles and parallel and perpendicular lines
- G5 Explore inductive and deductive reasoning through applications to various subject areas
- G6 Translate between synthetic and coordinate representations
- G7 Identify congruent and similar figures using transformation with computer programs
- G8 Deduce properties of figures using transformations and coordinates
- G9 Use deductive reasoning
- G10 Explore compass and straightedge constructions in context of geometric theorems
- G11 Demonstrate knowledge of and ability to use proof
- G12 Use variety of proof techniques (e.g., synthetic, transformational, and coordinate)
- G13 Use variety of proof formats, including T-proof (i.e., two-column) and paragraph proof
- G14 Explore different proof strategies
- G15 Investigate different proofs of theorems
- G16 Develop knowledge of an axiomatic system
- G17 Apply transformations and coordinates in problem solving
- G18 Represent problem situations with geometric models, and apply properties of figures

- G19 Deduce properties of figures using vectors
- G20 Analyze properties of Euclidean transformations, and relate translations to vectors
- G21 Apply vectors in problem solving
- G22 Develop further knowledge of axiomatic systems by investigating and comparing various geometries

Subunit: Patterns, Relations, and Functions

Competencies:

- P1 Model real-world phenomena with polynomial and exponential functions
- P2 Explore relationship between zeros and intercepts of functions
- P3 Translate among tables, algebraic expressions, and graphs of functions
- P4 Use graphing calculator or computer to generate graph of a function
- P5 Explore relationship between a linear function and its inverse
- P6 Describe and use characteristics of polynomial functions in problem-solving situations
- P7 Explore conic sections, and graph using graphing calculator or computer
- P8 Apply trigonometric functions to problem situations involving triangles
- P9 Discover general relationships between algebraic description of conic, kind of conic, and special properties of that conic
- P10 Explore periodic real-world phenomena using sine and cosine functions
- P11 Analyze effects of parameter changes on graphs
- P12 Use graphing calculator or computer to graph functions
- P13 Develop a knowledge of rational and transcendental functions
- P14 Understand connections between trigonometric and circular functions
- P15 Use circular functions to model periodic real-world functions
- P16 Solve trigonometric equations, and verify trigonometric identities
- P17 Understand connections between trigonometric functions and polar coordinates, exponential functions, logarithmic functions, complex numbers, and series
- P18 Model real-world phenomena with a variety of functions
- P19 Graph using polar coordinates
- P20 Explore graphs in three dimensions
- P21 Explore functions of several variables
- P22 Explore recursive functions using spreadsheets and/or programming languages

Unit: Science Skills

Subunit: Scientific Inquiry

Competencies:

- Q1 Check the appropriateness and accuracy of measures and computations using various strategies (e.g., estimations, unit analysis, determination of significant figures)
- Q2 Use ratios, proportions, and probabilities in appropriate problem situations
- Q3 Translate information from and represent information in various forms with equal ease (e.g., tables, charts, graphs, diagrams, geometric figures)
- Q4 Use existing algebraic formulas and create new ones in appropriate problem-solving situations
- Q5 Estimate and justify probabilities of outcomes of familiar situations based on experimentation and other strategies
- Q6 Invent apparatus and mechanical tools needed to perform unique tasks in various situations
- Q7 Identify, compare, and contrast different modes of inquiry, habits of mind, and attitudes and dispositions
- Q8 Design investigations that are safe and ethical (i.e., obtain consent and inform others of potential outcomes, risks, and benefits; and show evidence of concern for the health and safety of humans and non-human species)

- Q9 Make and read scale drawings, maps, models, and other representations to aid planning and understanding
- Q10 Seek elaboration and justification of data and ideas, and reflect on alternative interpretations of the information
- Q11 Use appropriate units for counts and measures
- Q12 Create and use databases (electronic and other) to collect, organize, and verify data and observations
- Q13 Design and conduct investigations with multiple variables
- Q14 Communicate the results of investigations clearly in a variety of situations
- Q15 Examine relationships in nature, offer alternative explanations for the observations, and collect evidence that can be used to help judge among explanations
- Q16 Trace the development (e.g., history, controversy, and ramifications) of various theories, focusing on supporting evidence and modification with new evidence
- Q17 Select, invent, and use tools, including analog and digital instruments, to make and record direct measurements
- Q18 Observe and document events and characteristics of complex systems
- Q19 Explain the influence of perspective (e.g., spatial, temporal, and social) on observation and subsequent interpretations
- Q20 Create multiple representations of the same data using a variety of symbols, descriptive languages, mathematical concepts, and graphic techniques
- Q21 Generate testable hypotheses for observations of complex systems and interactions
- Q22 Document potentially hazardous conditions and associated risks in selected homes and public areas
- Q23 Participate in public debates, relying on documented and verified data to construct and represent a position on scientific issues
- Q24 Construct and test models of physical, biological, social, and geological systems
- Q25 Read, verify, debate, and, where necessary, refute research published in popular or technical journals of science (e.g., *Discover*, *Omni*, *Popular Mechanics*)
- Q26 Explore discrepant events and develop and test explanations of what was observed
- Q27 Conduct theory-based research using surveys, observational instruments, and other methods
- Q28 Modify personal opinions, interpretations, explanations, and conclusions based on new information
- Q29 Analyze error and develop explanations in various domains
- Q30 Formulate taxonomic schemes based upon multivariate models that help to explain similarities and differences in form, distribution, behavior, survival, and origin of objects and organisms
- Q31 Demonstrate various logical connections between related concepts (e.g., entropy, conservation of energy)
- Q32 Account for discrepancies between theories and observations
- Q33 Analyze the changes within a system when inputs, outputs, and interactions are altered
- Q34 Create, standardize, and document procedures
- Q35 Determine the sources of significant disparities between the predicted and recorded results, and change research procedures to minimize disparities
- Q36 Research, locate, and propose applications for abstract patterns (e.g., fractals, Fibonacci sequences, string theory, orbitals)
- Q37 Recognize and utilize classification systems for particles, elements, compounds, phenomena, organisms, and others for exploring and predicting properties and behaviors
- Q38 Suggest and defend alternative experimental designs and data explanations (e.g., sampling, controls, safeguards)
- Q39 Recognize and communicate differences between questions that can be investigated in a scientific way and those that rely on other ways of knowing
- Q40 Draw conclusions based on the relationships among data analysis, experimental design, and possible models and theories
- Q41 Suggest new questions as a result of reflection on and discussions about own scientific investigations
- Q42 Investigate, assess, and comment on strengths and weakness of the descriptive and predictive powers of science
- Q43 Create new information from representations of data in a variety of forms (e.g., symbols, descriptive languages, graphic formats) utilizing a variety of techniques (e.g., interpolations, extrapolations, linear regressions, central tendencies, correlations)

Subunit: Scientific Knowledge

Competencies:

- K1 Investigate various types of dynamic equilibrium (e.g., biological, geological, mechanical, chemical)
- K2 Investigate the relationship between the rates of energy exchange and the relative energy level of components within systems (e.g., trophic levels of ecosystems, osmosis, rate of heating and cooling, storms)
- K3 Investigate patterns in the natural world (e.g., heredity, crystalline structures, population and resource distributions, diffraction, dispersion, polarization)
- K4 Investigate models and theories that help to explain the interactions of components in systems (e.g., conservation of mass, energy, and momentum; foodwebs; natural selection; entropy; plate tectonics; chaos; relativity; social-psychology)
- K5 Investigate degrees of kinship among organisms and groups of organisms
- K6 Investigate the limits of the definition of life, and investigate organisms and physical systems that exist at or near these limits (e.g., viruses, quarks, black holes)
- K7 Investigate estimates and measurements of a wide range of distances and rates of change
- K8 Investigate the historical development of theories of change over time (e.g., natural selection, continental drift, the big bang, geologic change)
- K9 Investigate physical and chemical changes in living and nonliving systems (e.g., photosynthesis, weathering processes, glaciation, thermal effects of materials, energy cells)
- K10 Investigate simulations of nuclear change (e.g., radioactivity, half life, carbon dating)
- K11 Investigate conservation principles associated with physical, chemical, and nuclear changes
- K12 Formulate descriptions of the impacts of various forms of mechanical and electromagnetic waves on various organisms and objects
- K13 Formulate models and hypotheses for patterns in the natural world (e.g., earth structures, transportation systems, migrations, communications, constellations)
- K14 Formulate explanations for the influences of objects and organisms on each other over time
- K15 Formulate and interpret explanations for change phenomena (e.g., mass extinctions, stellar evolution, punctuated equilibrium, molecular synthesis)
- K16 Formulate and interpret explanations for the magnitudes of diversity at different periods of geologic time (e.g., mutation, global cataclysms, continental drift, competition, mass extinctions)
- K17 Formulate interpretations of the structure, function, and diversity in a variety of organisms and physical systems (e.g., DNA and RNA variants, nucleons, interaction particles)
- K18 Formulate understandings of geologic time (e.g., millennia, periods, epochs)
- K19 Formulate an understanding of the historical development of the model of the universe (e.g., Aristotle, Ptolemy, Copernicus, Brahe, Kepler, Galileo, Newton, Einstein)
- K20 Formulate explanations and representations of the production, transmission, and conservation of energy in biological and physical systems (e.g., weather, volcanism, earthquakes, electricity, magnetism, cellular respiration)
- K21 Formulate models and hypotheses about patterns in the natural world (e.g., social behavior, molecular structure, energy transformation, entropy, randomness, aging, chaos, hormonal cycles)
- K22 Formulate interpretations of the relationship between energy exchange and the interfaces between components within systems
- K23a Formulate estimations for the range of energies within and between various phenomena (e.g., thermal, electromagnetic, thermonuclear, chemical, electrical)
- K23b Formulate explanations for the historical development of descriptions of motions interactions and transformations of matter and energy (e.g., classical Newtonian mechanics, special and general relativity, chaos)
- K24 Formulate models that can be used to describe fundamental molecular interactions in living and non-living systems (e.g., cell membranes, semiconductors).
- K25 Formulate an understanding of the degree of relationship among organisms and objects based on molecular structure (e.g., proteins, nucleic acids)
- K26 Formulate hypotheses and models that may account for observable events (e.g., electricity and magnetism, gravitation, atoms, bonding, chemical reactions, quantum effects, energy flow on biological systems, predator-prey relationships)

- K27 Formulate models and hypotheses about change over time (e.g., natural selection, speciation, punctuated equilibrium, phyletic gradualism, stellar evolution, plate tectonics, radioactive decay, quantum mechanical theory)
- K28 Formulate lists of limitations, and propose refinements of standard classification systems (e.g., periodic table, IUPAC, Linnean, standard model)
- K29 Formulate specific cases of limitations and possible exceptions of theories and principles regarding the interactions of moving objects and organisms (e.g., fluid flow in vessels, motion near the speed of light, Heisenberg uncertainty principle, meteorological prediction, local variation and diversity, earthquake prediction, energy transport in cellular respiration)
- K30 Formulate plans and contingencies that can be used to accommodate for changes to and stresses on systems (e.g., wildlife and habitat management, corrosion prevention, noise abatement, structure design)
- K31 Formulate models of molecular, atomic, ionic, and subatomic structures and the physical and biological implications of these structures (e.g., genes, nucleons, quarks)
- K32 Formulate estimates for a wide range of measurements and scales (e.g., angstroms to light years)
- K33 Formulate and interpret representations of time from origin to present accounting for phenomena of scale (e.g., smoothness, punctuations, chaos)
- K34 Formulate interpretations of the historical development of various theories of possible causes of diversity among physical and biological phenomena (e.g., the works of Aristotle, Mendel, Darwin, McClintock)
- K35 Formulate models and hypotheses that can be used to explain the interactions of components within technological and ecological systems

Subunit: Conditions for Learning Science

Competencies:

- C1 Participate actively in dialogue about and resolution of community issues
- C2 Assess information from various countries in the original language or translated form to ascertain the perspectives of many cultures
- C3 Analyze the scientific ideas presented in science fiction stories and films
- C4 Perform and repeat investigations to verify data, determine regularity, and reduce the impact of experimental error
- C5 Present the results of investigations in a variety of forums
- C6 Contribute to the decisions regarding topics for investigation
- C7 Use various creative means to communicate interpretations of scientific ideas, concepts, phenomena, and events
- C8 Consider the scientific thinking and language of others
- C9 Individually and collaboratively produce clearly written representations of investigative results
- C10 Fulfill responsibilities as part of a research group
- C11 Select and utilize resources by various criteria (e.g., efficiency, effectiveness, health, safety) that are appropriate to the investigations being conducted by groups
- C12 Present persuasive argument based on the scientific aspects of controversial issues
- C13 Collect, store, retrieve, and manipulate information with available technologies that may range from hand processes up through computer applications
- C14 Investigate social issues with a scientific perspective (e.g., human rights, wellness, economics, futurism, environmental ethics)
- C15 Keep journals of observations and inferences made over an extended period of time, and reflect upon the impact of these recorded ideas on own thinking and actions
- C16 Examine the intellect, perspectives, and ethics of notable scientists
- C17 Collect and analyze observations made over extended periods of time and compare these to scientific theories
- C18 Create presentations of scientific understandings using diverse modes of expressions
- C19 Conduct formal scientific debates in the classroom

- C20 Wonder about the likelihood of events that may occur by chance or coincidence
- C21 Plan and conduct field trips and experiences for small and large groups
- C22 Analyze the historical context that leads to and has led to scientific theories
- C23 Seek information on topics of personal scientific interest from a variety of sources
- C24 Conduct learner-developed investigations independently and collaboratively over periods of weeks and months
- C25 Listen attentively and critically to presentations of scientific information made by others
- C26 Conduct analyses of propaganda related to scientific issues
- C27 Perform investigations that require observations over varying periods of time
- C28 Experience scientific concepts as interpreted by other cultures through multimedia and local and global specialists
- C29 Access appropriate technology to perform complicated, time-consuming tasks
- C30 Relate historical accounts of science to the cultural context in which they were written
- C31 Work as a contributing member of a collaborative research group
- C32 Examine the influences of social and political structures and realities that contribute to inquiry about scientific issues
- C33 Use technology (e.g., desktop publishing, teleconferencing, networking) to communicate scientific ideas
- C34 Explore and analyze a variety of perspectives on science (e.g., works by men and women of many racial, ethnic, and cultural groups)
- C35 Lead groups of learners of various ages in designing, planning, and conducting science activities
- C36 Respect the scientific thinking of others and self
- C37 Recognize and contrast different epistemologies
- C38 Develop possible courses of action in response to scientific issues of local and global concern
- C39 Determine the validity of research conclusions in relation to the design, performance, and results
- C40 Develop multimedia presentations of group and individual research projects and investigations appropriate for a variety of audiences and forums
- C41 Produce interesting and scientifically correct stories and present them using various modes of expression
- C42 Reflect on the ideas and content found in own journal records
- C43 Examine ambiguous results and formulate explanations
- C44 Recognize and synthesize the contributions to scientific thought of individuals from many cultures
- C45 Construct models and simulations of the component structures and functions of living and nonliving entities
- C46 Lead multi-age groups in the examination of and planned resolution for scientific issues
- C47 Recognize and choose members of research teams based upon the merit of their ideas and skills
- C48 Construct a portfolio of products, documentation, and self-evaluations of own abilities, skills, and experiences
- C49 Synthesize scientific information from a variety of sources
- C50 Evaluate and prioritize scientific issues based upon risk-benefit analyses
- C51 Refine scientific skills from a variety of experiences

Subunit: Applications for Science Learning

Competencies:

- A1 Answer student-determined questions by designing databases and drawing inferences from the analyses of the information in these databases
- A2 Make personal behavior decisions by interpreting information that has a scientific basis
- A3 Propose courses of action that will validate and demonstrate personal understandings of scientific principles
- A4 Guide other learners in their understanding of the interactions of technologies and society at various periods in time
- A5 Promote and carry out practices that contribute to a sustainable environment

- A6 Study and propose improvements in public services and systems in own community
- A7 Choose consumer materials utilizing personal and environmental risk and benefit information
- A8 Make inferences and draw conclusions using databases, spreadsheets, and other technologies
- A9 Do simple troubleshooting on common electrical and mechanical systems, identifying and eliminating possible causes of malfunctions
- A10 Construct devices that perform simple, repetitive actions
- A11 Investigate the functionality of various geometric shapes in the natural world and the designed world (e.g., translations from spherical to plane representations cause distortions; triangular shapes contribute to rigidity and stability in structures; round shapes minimize boundary for a given capacity)
- A12 Make decisions regarding personal and public health
- A13 Evaluate the social and ecological risks and benefits resulting from the use of various consumer products
- A14 Analyze the contributions of advances in technology through history to own everyday life
- A15 Identify and reduce risks and threats to a sustainable environment
- A16 Extend the limits of human capabilities using technological enhancements
- A17 Use and recognize various propaganda techniques
- A18 Solve unique problems using the results of systematic analyses
- A19 Choose everyday consumer products that utilize recent innovation and pass appropriate performance criteria
- A20 Refine personal career interests through investigations of the diversity of manufacturing, research, service, and invention processes
- A21 Predict and investigate the working of toys and tools while controlling and manipulating variables (e.g., friction, gravity, forces)
- A22 Write, follow, modify, and extend instructions (e.g., equations, algorithms, formulas, flow diagrams, illustrations)
- A23 Create products, make inferences, and draw conclusions using databases, spreadsheets, and other technologies
- A24 Predict various scenarios and propose solutions to community issues using scientific information (e.g., actuarial tables, census data, topographic maps, incidence data, climatic data)
- A25 Use scientific evidence to consider options and formulate positions about the health and safety of others and self
- A26 Search for, use, create, and store objects and information using various strategies and methods of organization and access
- A27 Research and write environmental impact statements of own design
- A28 Compare school-based science perspectives with those gained through cutting-edge technological applications
- A29 Design management plans for natural and human-altered environments (e.g., woodlots, patios, lots, lawns, farmlands, forests)
- A30 Refine personal career interests
- A31 Promote public awareness of the interaction of technology with social issues
- A32 Advocate and propose courses of action for local and global scientific issues using global networks
- A33 Use appropriate technologies to prepare and present the findings of investigations incorporating tables, graphs, diagrams, and text
- A34 Make informed consumer choices by evaluating and prioritizing information, evidence, and strategies
- A35 Develop an informed point of view that allows for validation or refutation of the scientific statements and claims of advocates before pursuing courses of action (e.g., contributing support, signing petitions, casting votes)
- A36 Differentiate between observations and inferences in the exploration of evidence related to personal, scientific, and community issues
- A37 Develop and write environmental impact, and safety and hygiene management plans
- A38 Use technology to collect, analyze, and communicate information (e.g., electronic networks, desktop publishing, remote sensing, graphing calculators, satellite telemetry, and others)
- A39 Design, construct, and market inventions

Academic Competencies: Nurse Aide

The Nurse Aide OCAP panel of expert workers (see member list on the inside back cover) identified the following academic competencies (from the total list, pp. 52-66) as most crucial to the entry-level success of an employee in the area of nurse aide. It is recommended that these competencies be taught in an applied manner for students enrolled in nurse aide programs.

Unit: Communications Skills

Subunit: Reading—Structure

Competencies:

- RS1 Exhibit knowledge of language structure
- RS15 Apply an expanding vocabulary gained through reading

Subunit: Reading—Meaning Construction

Competencies:

- RM2 Describe effectiveness of a reading selection
- RM3 Read to clarify personal thinking and knowledge
- RM12 Use reading as a possible problem-solving strategy to clarify personal thinking and knowledge
- RM17 Clarify meaning when reading, using knowledge of literary devices, stylistic diction, and other semantic elements

Subunit: Reading—Multidisciplinary

Competencies:

- RM6 Explore and analyze a variety of cultural elements, attitudes, beliefs, and value structures by reading and experiencing our diverse literary tradition, including works by men and women of many racial, ethnic, and cultural groups

Subunit: Writing—Structure

Competencies:

- WS3 Locate and correct errors in usage, spelling, and mechanics (e.g., subject-verb agreement, parallel construction, pronoun reference, punctuation, capitalization, sentence structure) using a variety of resources

Subunit: Oral Communication—Structure

Competencies:

- OS4 Organize notes and ideas for speaking (e.g., cause-effect, chronological, exemplification)

Unit: Mathematics Skills

Subunit: Numbers and Number Relations

Competencies:

- NR2 Estimate answers, compute, and solve problems involving real numbers

Subunit: Measurement

Competencies:

- M17 Express and apply different types of measurement scales

Unit: Science Skills

Subunit: Scientific Inquiry

Competencies:

- Q1 Check the appropriateness and accuracy of measures and computations using various strategies (e.g., estimations, unit analysis, determination of significant figures)
Q7 Identify, compare, and contrast different modes of inquiry, habits of mind, and attitudes and dispositions
Q11 Use appropriate units for counts and measures
Q14 Communicate the results of investigations clearly in a variety of situations
Q18 Observe and document events and characteristics of complex systems
Q19 Explain the influence of perspective (e.g., spatial, temporal, and social) on observation and subsequent interpretations
Q28 Modify personal opinions, interpretations, explanations, and conclusions based on new information

Subunit: Scientific Knowledge

Competencies:

- K6 Investigate the limits of the definition of life, and investigate organisms and physical systems that exist at or near these limits (e.g., viruses, quarks, black holes)

Subunit: Conditions for Learning Science

Competencies:

- C20 Wonder about the likelihood of events that may occur by chance or coincidence
C25 Listen attentively and critically to presentations of scientific information made by others
C36 Respect the scientific thinking of others and self

Subunit: Applications for Science Learning

Competencies:

- A3 Propose courses of action that will validate and demonstrate personal understandings of scientific principles
A5 Promote and carry out practices that contribute to a sustainable environment
A9 Do simple troubleshooting on common electrical and mechanical systems, identifying and eliminating possible causes of malfunctions
A12 Make decisions regarding personal and public health
A16 Extend the limits of human capabilities using technological enhancements
A19 Choose everyday consumer products that utilize recent innovation and pass appropriate performance criteria
A30 Refine personal career interests
A36 Differentiate between observations and inferences in the exploration of evidence related to personal, scientific, and community issues

Verification Panels

The Vocational Instructional Materials Laboratory wishes to extend thanks and appreciation to the many representatives of business, industry, labor, and community organizations who donated their time and expertise to the identification and revalidation of competencies.

The following panel was responsible for verifying the occupational competencies on the Nurse Aide OCAP, identifying those academic competencies that an entry-level employee should possess, and determining the Work Keys academic skill levels required for successful entry into the occupation:

Donnetta Blackmon, CNA, *Maria-Joseph Living Care Center*, Dayton, Ohio
 M. Colleen Burch-Cline, MS, MSA, RN, *Park Medical Center*, Columbus, Ohio
 Linda Bussell, CNA, *Twin Towers*, Cincinnati, Ohio
 Bertha Davis, CNA, *Twin Towers*, Cincinnati, Ohio
 Dianna Lynn Depp, CNA, *Mary Scott Nursing Center*, Dayton, Ohio
 Helen June Hill, CNA, *Mary Scott Nursing Center*, Dayton, Ohio
 Teresa McConnell, CNA, *Lima Convalescent Home Foundation*, Lima, Ohio
 Janice L. McDonald, CNA, *Grafton Oaks Nursing Center*, Dayton, Ohio
 R. Wynne Simpkins, BSN, MS, *Board of Nursing*, Columbus, Ohio
 Esther O. (Rita) Steele, CNA, *Good Shepard Nursing Home*, Ashland, Ohio
 James Brent Van Meter, CNA, *Lima Convalescent Home*, Lima, Ohio

The following panel was responsible for verifying the competencies on the Employability OCAP:

Barbara J. Forster, *Nationwide Insurance*, Columbus, Ohio
 Joan L. Hall, *Health Management Nursing*, Chesapeake, Ohio
 Jane Highland, *Southern Ohio Staffing, Inc.*, Chillicothe, Ohio
 Chuck Jackson, *Butech, Inc.*, Salem, Ohio
 Garry Kessel, *Medina Auto Parts, Inc.*, Medina, Ohio
 Joyce A. McMickens, *Ernst & Young*, Cleveland, Ohio
 Julie C. Payeff, *The Andersons Management Corp.*, Maumee, Ohio
 Patricia Piper, *Edison Industrial Systems Center*, Toledo, Ohio
 Gary F. Rybak, *Red Roof Inns, Inc.*, Hilliard, Ohio